

FOREWORD

This Directory has been prepared by The Welfare Information Service of the Edmonton Social Planning Council. It provides reference material on major community services in the fields of health, welfare, education and recreation.

Listed under SERVICE HEADINGS are both tax supported and private, non-profit agencies and institutions. We have not included social and civic organizations or service clubs. Up-to-date contacts in these groups can be obtained by phoning Welfare Information Service at 429-6227.

It is hoped this revised Directory will serve as a handy reference to community services. In addition, we trust it will be helpful in broadening the user's knowledge of the complete pattern of community services.

Every effort has been made to make this Directory complete, up-to-date and accurate. However, should errors or omissions be noted, please report these to Welfare Information Service.

Directories are available at \$1.00 per copy from:

Welfare Information Service
Edmonton Social Planning Council
Third Floor, Mercantile Building
10182 - 103 Street
Phone: 429-6227

HOW TO USE THIS DIRECTORY

NOTES

1) SERVICE INDEX

Services, along with their community problem, have been defined and definition headings are listed alphabetically in the SERVICE INDEX beginning on the next page.

2) AGENCIES PROVIDING SERVICES

An alphabetical list of all agencies included under the service categories are in a separate section beginning on Page 9. Included are addresses, phone numbers, hours and the number of the Service Definition (s) under which the particular agency has been listed.

3) SERVICE DEFINITIONS

Complete definitions of services have been listed alphabetically and numbered in this section. Organizations or agencies providing the service, as defined, are listed underneath the definition, beginning on Page 35.

More detailed information on any agency program can be obtained by calling the agency itself.

Additional information on agencies and services not included in this Directory may be obtained by calling:

Welfare Information Service

429-6227

Additions or corrections should be sent to Welfare Information Service, which maintains as far as possible, current and accurate information on services included in this Directory. Information is also maintained on national agencies.

60. VOCATIONAL COUNSELLING, TRAINING AND JOB PLACEMENT SERVICES -
Continued

	<u>Phone</u>
University of Alberta	
Department of Educational Psychology	432-3746
Workmen's Compensation Board, Rehabilitation Clinic	433-4231
Government of Alberta	
Attorney General's Department	
Adult Probation Section	429-6671
Department of Education	
Adult Vocational Training	424-8702
Department of Health	
Division of Alcoholism	424-1141
Department of Social Development	
North Regional Office	429-3311
South Regional Office	433-4411
West Regional Office	484-7742
Metis Branch	429-5411, Ext. 214
Government of Canada	
Department of Indian Affairs and Northern Development	
Edmonton Hobbema District	439-4981
Department of Manpower and Immigration	
Canada Manpower Center	429-2621
Immigration Branch	424-8231
Department of Veterans' Affairs	424-0251

61. VOLUNTEERS (Recruitment, Training, Placement)

Central Volunteer Bureau	422-6663
Youth Involvement Program	424-5855

59. UNMARRIED PARENT SERVICES - Continued

	<u>Phone</u>
Catholic Family and Child Service	429-2731
Family Service Association	424-4161
Jewish Family Services	424-6346
Pineview Home	489-1936
Government of Alberta	
Department of Social Development	
North Regional Office	429-3311
South Regional Office	433-4411
West Regional Office	484-7742
Woodside Home	476-1328

60. VOCATIONAL COUNSELLING, TRAINING AND JOB PLACEMENT SERVICES

Placement in employment suitable to capability and capacity of the individual, with necessary job training as needed. Includes advice and guidance for persons who seek help in assessing their interests, capacities and potentials for work in order to obtain suitable jobs; diagnostic testing; aid in acquiring work skills; provision of tools and appliances when needed; job solicitation and referral to jobs or employment and training agencies such as Canada Manpower Center or the Adult Vocational Education Program.

	<u>Phone</u>
Alberta Council for the Hearing Handicapped	434-1671
Alberta Tuberculosis and Respiratory Disease Association	434-1510
Canadian Corps of Commissionaires	422-2294
Canadian Foundation for Poliomyelitis	454-0661
Canadian National Institute for the Blind	488-4871
Canadian Native Friendship Center	424-8728
Canadian Paraplegic Association - Alberta Division	454-0661
Catholic Family and Child Service	429-2731
Disability Team Assessment	474-5451
Edmonton Public School Board	429-5621
Edmonton Rehabilitation Society	482-4416
Edmonton Separate School Board	489-2503
Family Service Association	424-4161
Jewish Family Services	424-6346
John Howard Society	429-5266

57. STUDENTS' ASSISTANCE (FINANCIAL) - Continued

SERVICE INDEX

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Department of Public Welfare Metis Rehabilitation Branch	429-5411, Ext. 214		
Government of Canada Canada Manpower Centers	429-2621	Adoption Services	35
Department of Indian Affairs and Northern Development Indian Affairs Branch Edmonton Hobbema District	429-5741 439-5981	Adult Education (See Informal Education)	53
Department of Veterans' Affairs	424-0251	Aging (See Senior Citizens Services)	
		Alcoholism (See Alcoholics Anonymous; Government of Alberta - Department of Health)	9, 18
58. <u>TRANSPORTATION SERVICES FOR DISABLED AND AGED</u>		Arthritis and Rheumatism (See Arthritis and Rheumatism Society; Government of Alberta - Department of Health) Rheumatic Disease Unit, U. of A.	9,18,60,64
Transporting, under agency direction, persons who are unable to use public transportation because of physical disability, age, or special health problems, to clinics, hospitals, recreational events, school, etc.		Auxiliary Hospitals	60
	<u>Phone</u>	Birth Control	42, 51
Callow Veterans and Invalids Welfare League	455-9785	Blind	10
Central Volunteer Bureau	422-6663	Blood Bank Services	35
Edmonton Handibuses	454-1270	Camping Services - Day	35
Winnifred Stewart School for Retarded Children	453-2391	Camping Services - Residential	36
City of Edmonton City Social Service Department (Bus Pass for Holders of Treatment Services Card)	429-5171	Cancer Services (See Cancer Society; Government of Alberta - Department of Health)	51,60,62,65
59. <u>UNMARRIED PARENT SERVICES</u>		Charitable Appeals	37
To assist unwed mothers both prior to and following birth of the child with appropriate plans for both mother and child. Assistance is provided as follows: (1) locating suitable accommodation, if required, principally through private wage homes in the community and in maternity homes during the late stages of pregnancy: (2) financial assistance during the last three months of pregnancy and for a short period following the birth of the child; (3) contact with the father of the child with a view to having him assume responsibilities for confinement expenses incurred by the mother both prior to and following birth if she has kept her infant: (4) temporary care for the child in approved foster homes in order to enable the mother to make adequate arrangements for the subsequent care of her infant if she is keeping the child or to enable her to reach a decision in future planning for the child: (5) counselling of the unmarried mother to assist in the resolution of problems resulting in and from the illegitimate pregnancy, and (6) completion of the legal documents with respect to relinquish- ment of the child if this is the mother's final decision.		Children's Services	
		- Crippled	35,36,39,47
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		- Dental Care	62
		- Emotionally Disturbed	56,70,75
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(f) Problem Individuals and Groups	48
(g) Senior Citizens	48

55. SHELTER CARE FOR HOMELESS AND TRANSIENTS - Continued

	<u>Phone</u>
Canadian Mental Health Association - Imrie House	422-6137
- Clifford House	422-6137
Jellinek House	488-4635
Rosary Hall	422-6859
Salvation Army	429-4271
Y.M.C.A.	424-8047
Y.W.C.A.	422-8177
City of Edmonton	
Social Service Department	
Children's Centre	455-4076
Detention Centres	455-2882
Government of Alberta	
Department of Social Development	
Hilltop House	424-5838
Belmont Halfway House	424-7028
Single Men's Hostel	424-2569

56. SHELTERED WORK

Provision of controlled and limited work for the vocationally handicapped. Assistance in psycho-social adjustment and vocational rehabilitation of handicapped persons who are either homebound or able to travel to a sheltered workshop.

	<u>Phone</u>
Canadian National Institute for the Blind	488-4871
Edmonton Rehabilitation Society	482-4416
Industrial Research and Training Centre	454-9656
Marina Creations	488-2685
Sheltered Workshop Society	422-0105

57. STUDENTS' ASSISTANCE (FINANCIAL)

	<u>Phone</u>
Service Clubs	
Phone Welfare Information Service	429-6227
Government of Alberta	
Department of Education	
Adult Vocational Training	424-8702
Canada Student Loans	229-3107
Students' Assistance Board	

53. RESIDENTIAL TREATMENT CENTERS FOR EMOTIONALLY DISTURBED CHILDREN - Continued

consultation and service; psychological service including testing; medical care, group work; casework service to child and family; remedial education; a high degree of supervision of small groups; a controlled environment geared to individual needs of the disturbed child 24 hours a day. A program of after-care or follow-up service.

Phone

Glenrose Provincial General Hospital	474-5451
Mapleridge	469-1366
Marydale Treatment Center	434-1486
University Hospital	439-5911
Government of Alberta Department of Health Linden House - Red Deer	346-2760
Department of Social Development Diagnostic and Assessment Center	454-0411

54. SCHOOL MEDICAL, DENTAL AND NURSING SERVICES

To promote the health of school children. Includes service under medical supervision by public health nurses in schools in health maintenance, prevention of disease, accident prevention, emergency care, physical examination, and follow-up on the findings.

Phone

City of Edmonton Local Board of Health	424-0211
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55. SHELTER CARE FOR HOMELESS AND TRANSIENTS

To provide minimum necessities of life on a limited, short-term basis for men, women and children during periods of dislocation or emergency pending formulation of longer term planning. Provides temporary lodging for persons who have no place to stay and no means of securing accommodation. Includes: providing directly or by purchase, physical care required, as shelter, food, necessary medical and clothing needs, and counselling, which may include referral to other community agencies.

Phone

After-hour Emergency Service Welfare Information Service	429-6227
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51. <u>RECREATIONAL SERVICES FOR INDIVIDUALS AND GROUPS - Continued</u>	
	<u>Phone</u>
Y.M.C.A.	424-8047
Y.W.C.A.	422-8177
City of Edmonton Parks and Recreation Department	424-0211
Senior Residents Recreation Center	455-8749
52. <u>RESIDENTIAL PROGRAMS</u>	
To provide living accommodations and guidance for individuals coming into the community for training or for those unable to establish own household due to social and economic needs. Activities include: a deliberate use of a relationship with the resident to provide information, referral services and leisure time programs in conjunction with living accommodations.	
	<u>Phone</u>
Alberta Hospital - (Family Care)	799-8285
Canadian Mental Health Association - Imrie House	422-6137
- Clifford House	422-6137
Jellinek House	488-4635
McDougall House	424-7782
Rosary Hall	422-6859
Southern Home	465-2688
Edmonton Rehabilitation Society Ladies' Residence	482-4861
St. John's Priory	474-7465
Y.M.C.A.	424-8047
Y.W.C.A.	422-8176
Government of Alberta Department of Social Development	
Belmont Halfway House	424-7028
Hilltop House	424-5838
53. <u>RESIDENTIAL TREATMENT CENTERS FOR EMOTIONALLY DISTURBED CHILDREN</u>	
To diagnose, treat and rehabilitate, for return to family or community, children who are too emotionally disturbed to remain in their own homes or to benefit from less treatment-focussed group care, through a specialized service of controlled group living. Includes: diagnosis of condition and evaluation of need for specialized group treatment or alternative service; psychiatric	

50. <u>RECREATIONAL FACILITIES AND EQUIPMENT FOR USE BY INDIVIDUALS AND GROUPS - Continued</u>	<u>Phone</u>	<u>Page</u>
Y.M.C.A.	424-8047	56, 59, 62
Y.W.C.A.	422-8177	
Youth Hostels Association	439-3089	
City of Edmonton Parks and Recreation Department	424-0211	
Government of Alberta Department of Lands and Forests	229-3073	
Department of Youth	422-8056	
51. <u>RECREATIONAL SERVICES FOR INDIVIDUALS AND GROUPS</u>		
To provide supervised leisure-time programs where the major purpose is an enjoyable, socially satisfying experience. While participation in such activities may have intellectual, physical, social and emotional values for the individual, they are designed so as to provide a socially acceptable and pleasurable experience for the greatest number rather than the meeting of the special needs of the individual participants.		
	<u>Phone</u>	
All Peoples Mission	424-2471	
Boys Club of Edmonton	422-4890	
Canadian Mental Health Association	422-6137	
Canadian Native Friendship Center	424-8728	
Edmonton Day Center	424-4368	
Edmonton Federation of Community Leagues	422-4035	
Edmonton Public School Board	429-5621	
Edmonton Separate School Board	429-2751	
Golden Age Clubs	424-6346	
Golden Agers	422-5841	
Jewish Community Council	424-2390	
Leisure Club (St. Joseph's Cathedral)	488-0118	
Marian Center	424-3544	
Senior Residents' Club (Robertson United Church) (St. Alphonsus Church)	482-1587 474-5434	
Salvation Army	429-4271	
Psychiatric Services (See Medical Care - In-Patient Out-Patient Institutional Care)		56, 59, 62
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Vocational Counselling, Training, Job Placement Services	79
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Welfare (See Public Assistance)	70
Youth Services (See Group Work)	45, 48

*** For other services -- call

Welfare Information Service

Phone: 429-6227

49. PUBLIC HEALTH NURSING AND REHABILITATIVE CARE OF THE SICK IN THEIR HOMES
- a) To restore to best possible health those who are ill but can be cared for at home rather than in a hospital or nursing home. To instruct the family to care for the patient and to maintain their own health while caring for the sick. Includes bedside nursing and rehabilitative care under medical supervision for the sick, injured, or disabled in their own homes.
- | | <u>Phone</u> |
|---|--------------|
| St. John Ambulance | 424-7256 |
| Victorian Order of Nurses | 488-3363 |
| City of Edmonton
Local Board of Health | 424-0211 |
- b) Meals - To provide for the preparation and delivery of nutritious meals to persons, who for reasons of age or disability, are unable to provide such for themselves.
- | | <u>Phone</u> |
|---|--------------|
| Meals on Wheels - Victorian Order of Nurses | 488-3363 |
50. RECREATIONAL FACILITIES AND EQUIPMENT FOR USE BY INDIVIDUALS AND GROUPS
- To provide recreation facilities and equipment for use of individuals and groups who do not require or desire supervision, leadership or instruction. Included are services ranging from the provision of major resources such as parks, beaches, swimming pools, etc. to the making available to agency members of games equipment such as bats, balls, etc. for unsupervised play.
- | | <u>Phone</u> |
|---|--------------|
| Alberta Rehabilitation Council for the Disabled | 429-2667 |
| All Peoples Mission | 424-2471 |
| Boys Club of Edmonton | 422-4890 |
| Boy Scouts of Canada | 454-8561 |
| Canadian Youth Hostels Association | 439-3089 |
| Edmonton Federation of Community Leagues | 422-4035 |
| Glenrose Provincial General Hospital (pool) | 474-5451 |
| Sherwood Park Community Center | 699-7292 |
| St. Albert Parks and Recreation Department | 599-6601 |
| St. Mary's Salesian School for Boys | 476-1946 |

47. PUBLIC ASSISTANCE - Continued

	<u>Phone</u>
For information on service organizations providing supplementary assistance:	
Welfare Information Service	429-6227
City of Edmonton	
Social Service Department	429-5171
Government of Alberta	
Department of Health	
Medical Services Division	229-3548
Department of Social Development	
North Edmonton Regional Office	429-3311
South Edmonton Regional Office	433-4411
West Edmonton Regional Office	484-7742
Single Men's Division	424-2569
Government of Canada	
Department of Indian and Northern Affairs	
Edmonton Hobbema District	439-4981
Indian Affairs Branch	429-5741
Department of Veterans' Affairs	424-0251

c) Pensions and Allowances

Government of Canada	
Department of National Health and Welfare	
Family and Youth Allowances	424-0251
Guaranteed Income Supplement	424-0251
Old Age Security Pension	424-0251
Canada Pension Plan	424-0251

48. PUBLIC HEALTH NURSING - GENERAL

To maintain and promote good health in individuals and families through nursing health supervision. Includes instruction and guidance in health maintenance and prevention of disease in the home; maternal and child health services.

	<u>Phone</u>
Leduc-Strathcona Health Unit	439-7345
St. John's Ambulance	424-7256
Sturgeon Health Unit	599-6671
Victorian Order of Nurses	488-3363
City of Edmonton	
Local Board of Health	424-0211

47. PUBLIC ASSISTANCE - Continued

b) Social Assistance

The Social Assistance program is established for those persons who cannot earn sufficiently to meet their basic needs and yet are not eligible for Social Allowance benefits. Generally it will include the employable, transient persons who require financial assistance for a temporary period pending employment.

This program also includes provision of additional income, usually on an emergency basis, to those persons who may be employed or have sources of income which are not entirely sufficient for their needs. Includes cash grants, loans, food, clothing, fuel, dental or medical services and appliances, camp fees, or other items provided by voluntary agencies to, or on behalf of, families and individuals. May be given as part of casework service to assist in rehabilitation.

	<u>Phone</u>
Alberta Rehabilitation Council for the Disabled	429-2667
All Peoples Mission	424-2471
Canadian Foundation for Poliomyelitus	454-0661
Canadian National Institute for the Blind	488-4871
Canadian Red Cross	429-2671
Edmonton Rehabilitation Society	482-4416
Hope Mission	422-2018
Jewish Family Services	424-6346
Marian Center	424-3544
Royal Canadian Legion	422-3596
Salvation Army - Men's Social Service	429-4271
Family Welfare	424-6924
St. Albert Welfare Department	599-6601
Y.M.C.A.	424-8047
Y.W.C.A.	422-8177
 <u>After Hours Emergency Service</u>	
Welfare Information Service	429-6227

46. PSYCHOLOGICAL SERVICES

To assist in understanding of the individual through the use of psychological tests with the purpose of assisting in vocational educational counselling, psychiatric therapy and social adjustment treatment. Includes testing and evaluation of abilities, aptitudes, and personality factors and appropriate guidance and counselling for children and adults.

	<u>Phone</u>
Catholic Family and Child Service	429-2731
Disability Team Assessment	474-5451
Edmonton Public School Board - Pupil Personnel	429-5621
Edmonton Separate School Board - Pupil Personnel	489-2504
Family Service Association	424-4161
Glenrose School Hospital	474-5451
Royal Alexandra Hospital	474-3431
University of Alberta	
Counselling Clinic, Dept. of Educational Psychology	432-3746
Student Counselling Service	432-3111
Testing and Counselling Service	432-3586
University Hospital	439-5911
Government of Alberta	
Department of Health	
Alberta Guidance Clinic - Edmonton	479-3251
Alberta Hospital - Edmonton	799-8110
Government of Canada	
Department of Manpower and Immigration	
Canada Manpower Center	429-2621

47. PUBLIC ASSISTANCE

a) Social Allowance

Provides for cash allowances for an indefinite period, on a needs test basis, to those who, through unemployment, age, mental or physical illness, or other emergency, are unable to provide, in whole or in part, by their own efforts, through other security measures, or from income or other resources, necessities essential to maintain or assist in maintaining a reasonably normal and healthy existence.

	<u>Phone</u>
Government of Alberta	
Department of Social Development - North	429-3311
South	433-4411
West	484-7742

AGENCIES PROVIDING SERVICES

AL ANON / AL ATEEN
 10237 - 98 Street
 Hours: 10:00 A.M. to 6:00 P.M.
 Service Definitions: 18(a) (b)
 Phone: 422-2764

ALBERTA REHABILITATION COUNCIL FOR THE DISABLED
 504, 10057 - Jasper Avenue
 Hours: 8:30 A.M. to 4:30 P.M.
 Service Definitions: 4, 10, 18(e), 40
 Phone: 429-2667

ALBERTA SERVICE CORPS (Dept. of Youth)
 26th Floor - CN Tower
 Service Definitions: 9, 18(b) (c), 43
 Phone: 422-7629

ALCOHOLICS ANONYMOUS
 10237 - 98 Street
 Hours: 10:00 A.M. to 6:00 P.M.
 Service Definitions: 18(a), 19(a), 37(d)
 Phone: 422-2764

ALBERTA HUMAN RIGHTS ASSOCIATION
 Box 1293, Edmonton
 Service Definitions: 29

ART GALLERY - EDMONTON
 #2, Sir Winston Churchill Square
 Hours: 10:00 A.M. to 6:00 P.M., Mon. through Sat.
 2:00 to 5:00 P.M. Sun.
 10:00 to 9:00 P.M. Thurs.
 Service Definitions: 23
 Phone: 429-6781

ARTHRITIS AND RHEUMATISM SOCIETY - CANADIAN
 921 Clinical Sciences Building
 University of Alberta
 Service Definitions: 37(d)
 Phone: 432-6282

AUXILIARY HOSPITALS
 Service Definitions for all Auxiliary Hospitals: 36(c)

ALLEN GRAY AUXILIARY HOSPITAL
 7510 - 89 Street
 Phone: 469-2371

GOOD SAMARITAN HOSPITAL
 9666 - 70 Avenue
 Phone: 439-6381

AUXILIARY HOSPITALS - Continued

<u>LYNNWOOD HOSPITAL</u> 8740 - 165 Street	Phone: 489-7771
<u>NORWOOD AUXILIARY HOSPITAL</u> 11135 - 105 Street	Phone: 474-5441
<u>ST. JOSEPH'S HOSPITAL</u> 8210 - 107 Street	Phone: 433-5831
<u>BAR ASSOCIATION - EDMONTON</u> 10048 - 101 A. Avenue Hours: 9:00 A.M. to 5:00 P.M. Service Definitions: 24	Phone: 422-1151
<u>BETTER BUSINESS BUREAU OF EDMONTON</u> 206, 10182 - 103 Street Hours: 9:00 A.M. to 5:00 P.M. Service Definitions: 30	Phone: 424-0401
<u>BISSELL CENTRE</u> 9560 - 103 A. Avenue Service Definitions: 4, 13, 15(b), 17, 18(d), 19(a), 34, 47, 50, 51	Phone: 424-2471
<u>BLIND, CANADIAN NATIONAL INSTITUTE FOR THE</u> 12010 - Jasper Avenue Hours: 8:30 A.M. to 5:00 P.M. Service Definitions: 10, 17, 18(e), 19(d), 20, 22, 23, 37(d), 40, 47, 56, 60	Phone: 488-4871
<u>BLUE CROSS PLAN, THE ALBERTA</u> 10025 - 108 Street Hours: 8:30 A.M. to 4:30 P.M. Service Definitions: 38	Phone: 429-5221
<u>BOYS CLUB OF EDMONTON</u> 9425 - 109 A. Avenue Service Definitions: 3, 9, 18(b), 19(b), 23, 50, 51	Phone: 422-4890
<u>BOY SCOUTS OF CANADA</u> 14205 - 109 Avenue Hours: Mon. through Fri. 9:00 A.M. to 5:00 P.M. Sat. 9:00 A.M. to 12:00 Noon Service Definitions: 4, 19(b), 50	Phone: 454-8561

44. PROBATION, PAROLE AND CORRECTIONAL SERVICES - Continued

	<u>Phone</u>
Government of Alberta Attorney General's Department Alberta Institution for Girls Bowden Correctional Institution Family and Juvenile Courts Juvenile Offenders and Probation Branch	476-1331 227-3325 429-4681 424-8851
St. Albert Welfare Department	599-6601
<u>Adult</u>	
Canadian Native Friendship Center	424-8728
John Howard Society	429-5266
Salvation Army	424-4527
Government of Alberta Attorney General's Department Adult Probation Section Belmont Rehabilitation Center Fort Saskatchewan Correctional Institution	429-6671 476-1337 543-2221
Department of Health Division of Alcoholism	424-1141
Department of Public Welfare Belmont Halfway House	424-7028
Government of Canada National Parole Board	488-4851

45. PROTECTIVE SERVICES FOR CHILDREN

Under statutory authority, to prevent further neglect and abuse of children and to alleviate or correct social or emotional problems within the family causing neglect or abuse. Activities include: initiating contacts with parents about whom a complaint has been made; determining validity of the complaint; and any appropriate action under statutory authority for the protection of neglected or abused children whose parents or guardians do not fulfill their responsibilities for care and protection.

	<u>Phone</u>
Government of Alberta Department of Social Development - North (Crises Unit) South West	429-3311 433-4411 484-7742
Government of Canada Indian Affairs Branch	429-5741
After Hours Emergency - Welfare Information Service	429-6227

43. PLANNING - Continued

b) Professional and Technical Planning

i) Physical

City of Edmonton Social Service Department Social Planning Branch	429-5171
Government of Alberta Human Resources Development Authority	229-3201

ii) Social

City of Edmonton Social Service Department Social Planning Branch	429-5171
Government of Alberta Department of Public Welfare Social Planning and Development Branch	429-5411, Ext. 265
Human Resources Development Authority	229-3201

c) Change Agents

Government of Alberta Department of Industry and Development Community Development Branch	424-0092
Department of Youth Alberta Service Corps	422-8013

Phone

CALLOW VETERANS AND INVALIDS WELFARE LEAGUE
10996 - 124 Street
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 58

Phone: 455-9785

CAMPS (MISCELLANEOUS)

Service Definitions for all Camps: 4

BAR - V - NOK (UKRAINIAN ORTHODOX)

Phone: 439-2320

B'NAI B'RITH YOUTH CAMP

Phone: 424-6346

BOYSDALE

Phone: 422-4035

CHRISTIAN YOUTH CAMPS (PIGEON)

Phone: 422-2851

GOLDEYE (FARMERS UNION OF ALBERTA)

Phone: 424-0375

GULL LAKE BAPTIST

Phone: 465-2025

LIFELINE (YOUTH FOR CHRIST)

Phone: 422-7983

MONICA SOCIETY

Phone: 476-1946

MULHURST LUTHERAN

Phone: 455-4218

PIONEER RANCH CAMP

Phone: 277-1044
(Calgary)

CANADIAN CANCER SOCIETY

11330 - Jasper Avenue
Hours: 8:45 A.M. to 12:00 P.M., 1:00 to 4:45 P.M.
Service Definitions: 20, 40

Phone: 488-6992

CANADIAN GIRLS IN TRAINING

7416 - 92 Avenue
Service Definitions: 4, 19(b)

Phone: 466-3280

CATHOLIC FAMILY AND CHILD SERVICE

CATHOLIC IMMIGRANT SERVICES
9912 - 109 Street
Hours: 9:00 A.M. to 5:00 P.M.,
except Tues. 9:00 A.M. to 9:00 P.M.
Service Definitions: 8, 13, 14, 46, 59, 60

Phone: 429-2731

CATHOLIC INFORMATION CENTER

11235 - Jasper Avenue
Hours: Mon. through Fri. 9:30 A.M. to 5:30 P.M.,
7:00 to 9:00 P.M.; Sat. 10:00 A.M. to
5:00 P.M.
Service Definitions: 14, 23, 24

Phone: 482-3606

44. PROBATION, PAROLE AND CORRECTIONAL SERVICES

Juvenile

Adult

To promote the social and economic adjustment of convicted adult or juvenile offenders and their families. Offenders may be remaining in the community or re-entering the community from correctional institutions. Activities include: investigation of social and personal circumstances of offender; nature of offense and community feelings; reporting findings to courts or correctional agencies; supervising offender in community; providing either directly or through referral casework and counselling services to the offender and his family; offering interpretation of correctional procedures to the community.

Phone

Juvenile

City of Edmonton Juvenile Investigation Branch, City Police	429-1421
Social Service Department	429-5171
Glengarry Community Center	476-7602

CENTENNIAL VILLA

9511 - 77 Avenue

Office Hours: 9:00 A.M. to 5:00 P.M.

Service Definitions: 26

Phone: 439-3272

CENTRAL VOLUNTEER BUREAU

#306, 10135 - 103 Street

Hours: 9:00 A.M. to 5:00 P.M.

Service Definitions: 17, 19(b), 24, 58, 61

Phone: 422-6663

CEREBRAL PALSY ASSOCIATION

11908 - 129 Avenue

Hours: 8:00 A.M. to 4:30 P.M.

Service Definitions: 3, 40

Phone: 454-6225

CITY OF EDMONTON

Hours: 8:30 A.M. to 4:30 P.M.

BOARD OF HEALTH

7th Floor, CN Tower

Service Definitions: 6, 12, 20, 37(a), (c),
39, 48, 49, 54

Phone: 424-0211

FAMILY PLANNING CLINIC

Service Definitions: 20

Phone: 424-0211
Ext. 334

CIVIL DEFENSE

9408 - 142 Street

Service Definitions: 23

Phone: 488-0642

COMPLAINT BUREAU

City Hall

Service Definitions: 30

Phone: 424-0211

PARKS AND RECREATION DEPARTMENT

4th Floor, City Hall

Service Definitions: 3, 19(a) (b) (d), 23,
41, 42, 50, 51

Phone: 424-0211

SENIOR CITIZENS RECREATION CENTER

11113 - 111 Street

Hours: 10:00 A.M. to 10:00 P.M.,

Monday through Friday

Service Definitions: 15(b), 18(g), 19(a)

Phone: 455-8749

SOCIAL SERVICE DEPARTMENT

6th Floor, CN Tower

Service Definitions: 13, 15(a), 18(d),
22, 43, 44, 47, 58

Phone: 429-5171

41. NURSERY AND PLAYSCHOOL SERVICES - Continued

of these programs may include the teaching of good habits and wholesome attitudes in eating, sleeping and health practices and the development of the ability to play and share with others of the same age and readying the child for the formal school experience.

	<u>Phone</u>
Community Day Nursery	424-3730
Glenrose School Hospital	474-5451
Primrose Place Day Care Center	469-0663
University Hospital, Day Care Center	433-9663
Y.W.C.A.	422-8177
City of Edmonton Parks and Recreation Department - Playschools)	424-0211
(For information on licensed commercial Day Nurseries and Nursery Schools - Welfare Information Service)	429-6227

42. PHYSICAL FITNESS PROGRAMS

To provide services to individuals and groups in which the major objective is the development and maintenance of good physical fitness. Services provided through agency physical departments, gym clubs, health clubs, etc. are illustrative of this kind of service.

	<u>Phone</u>
Edmonton Jewish Youth Center	482-1941
Y.M.C.A.	424-8047
Y.W.C.A.	422-8177
City of Edmonton Parks and Recreation Department	424-0211

43. PLANNING

a) Citizen Planning

i) Physical Community Planning Association of Alberta	422-2505
ii) Social Edmonton Social Planning Council	424-0331

40. MEDICAL SUPPLIES - Continued

	<u>Phone</u>
Alberta Rehabilitation Council for the Disabled	429-2667
Canadian Cancer Society	488-6992
Canadian Foundation for Poliomyelitis	454-0661
Canadian National Institute for the Blind (Eye Bank)	488-4871
Canada Paraplegic Association	454-0661
Canadian Red Cross	429-2671
Cystic Fibrosis Foundation of Canada	429-2667
Edmonton Cerebral Palsy Association	454-6225
Edmonton Rehabilitation Society	482-4416
Glenrose, Provincial General Hospital	474-5451
Multiple Sclerosis Society, Prairie Division	424-6766
Muscular Dystrophy Association of Canada	439-1034
University Hospital	
Out-Patient Department	439-8356
Juvenile Amputee Clinic	439-5911
Workmen's Compensation Board, Rehabilitation Clinic	433-4231
Government of Alberta	
Department of Health	
Aberhart Sanatorium	439-0051
Alberta Hospital - Out-Patient Department	799-8110
Arthritis Division	488-0032
Cross Cancer Institute	433-9461
Medical Services Division	229-3549
Social Hygiene Clinic	422-5083
Department of Social Development - North	429-3311
South	433-4411
West	484-7742
Government of Canada	
Department of Veterans' Affairs	
Colonel Mewburn Pavilion	439-5911

41. NURSERY AND PLAYSCHOOL SERVICES

To provide activities for pre-school children which are designed to assist in their physical, social and emotional growth. Programs may be carried out during a period from morning to mid-afternoon, with provision made for meals and a sleeping period (usually referred to as a nursery school), or in a single morning or afternoon period with no major meals or sleeping session involved (usually referred to as a playschool). Special emphasis

SOCIAL SERVICE DEPARTMENT - Continued

<u>JASPER PLACE BRANCH</u>	Phone: 489-7794
<u>GLENGARRY COMMUNITY SERVICE CENTRE</u>	Phone: 476-7602
<u>DETENTION CENTER</u> 12415 - 125 Street Service Definitions: 55	Phone: 455-2882 (Boys) Phone: 455-2355 (Girls)
<u>EDMONTON CHILDREN'S CENTER</u> 12435 - 125 Street Service Definitions: 26, 55	Phone: 455-4076
<u>CLIFFORD HOUSE</u> 3638 - 113 Avenue Service Definitions: 52, 55	Phone: 477-2838
<u>COLLEGE OF PHYSICIANS AND SURGEONS</u> 9901 - 108 Street Hours: 8:15 A.M. to 4:15 P.M. Service Definitions: 24	Phone: 422-6184
<u>COMMUNITY DAY NURSERY, EDMONTON</u> 9641 - 102 A. Avenue Hours: 7:30 A.M. to 6:00 P.M. Service Definitions: 13, 15(a), 41	Phone: 424-3730
<u>COMMUNITY PLANNING ASSOCIATION OF ALBERTA</u> Alberta Division - 212 Barry Building Hours: 8:30 A.M. to 5:00 P.M. Edmonton Branch - 15713 - 87 Avenue Service Definitions: 43	Phone: 422-2505 Phone: 489-1540
<u>CONSUMERS ASSOCIATION OF CANADA</u> Box 5112 Service Definitions: 30	Phone: 466-2932
<u>CORPS OF COMMISSIONAIRES</u> 459 Federal Building, 107 Street & 99 Avenue Hours: 8:00 A.M. to 12:00 Noon, 1:00 P.M. to 4:30 P.M. Service Definitions: 60	Phone: 422-2294
<u>COUNCIL FOR EXCEPTIONAL CHILDREN, INTERNATIONAL</u> 10230 - 111 Avenue Hours: 8:30 A.M. to 5:00 P.M. Service Definitions: 24	Phone: 474-5451, Ext. 260

CYSTIC FIBROSIS FOUNDATION, THE CANADIAN

Edmonton Branch
504, 10057 - Jasper Avenue
Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 37(d), 40

Phone: 429-2667

DAY CENTER, EDMONTON

10628 - 96 Street
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 13, 15(b), 18(a) (e) (f)

Phone: 424-4368

DENTAL ASSOCIATION, ALBERTA

9901 - 108 Street
Hours: 8:15 A.M. to 4:15 P.M.
Closed over noon hour
Service Definitions: 24

Phone: 424-0773

DIABETIC ASSOCIATION, CANADIAN

5711 - 113 A. Street
Service Definitions: 4, 18(e), 20

Phone: 434-4188

DISABILITY TEAM ASSESSMENT (Glenrose)

10230 - 111 Avenue
Service Definitions: 10, 36(d), 37(d), 46, 60

Phone: 474-5451

DOWNTOWN DAY CARE CENTER

10031 - 109 Street
Service Definitions: 15(a)

Phone: 424-1793

EDMONTON FOLK ARTS COUNCIL

9217 - 92 Street
Service Definitions: 29

Phone: 466-3746

EPILEPSY ASSOCIATION, EDMONTON

725 Tegler Building
Hours: 9:00 A.M. to 12:00, 1:00 P.M. to 5:00 P.M.
Closed over noon hour
Service Definitions: 10, 17, 18(e), 19(d),
20, 24, 37(d)

Phone: 422-2710

FAMILY LIFE EDUCATION COUNCIL

810 McLeod Building
Hours: 8:30 A.M. to 4:30 P.M.
Closed over noon hour
Service Definitions: 14

Phone: 429-5828

429-5829

FAMILY SERVICE ASSOCIATION

9919 - 106 Street
Hours: 9:00 A.M. to 6:00 P.M., except
Fri. 9:00 A.M. to 4:00 P.M.
Service Definitions: 8, 13, 14, 21, 23,
46, 59, 60

Phone: 424-4161

38. MEDICAL INSURANCE

Alberta Blue Cross
Government of Alberta
Department of Health
Alberta Health Care Insurance Plan

Phone

429-5221

454-0621

39. MEDICAL SOCIAL SERVICES

To enhance the acceptance of treatment and carrying out of medical recommendations; to assist in the patients and families adjustment to illness or a chronic disabling condition; to assist patients in planning and carrying out a realistic rehabilitation program. A trained social worker, working directly with the patient in a hospital, clinic or health agency, helps the patient's personal acceptance and/or adjustment to his condition, carries out a series of other activities organized to resolve problems and relationships, counselling with the family, arranging for satisfactory housing conditions and financial support, and other agency contacts.

Phone

Alberta Tuberculosis and Respiratory
Diseases Association 434-1509
Canadian Mental Health Association 422-6137
Charles Camsell Hospital 455-7141
Edmonton Rehabilitation Society 482-4416
Glenrose Provincial General Hospital 474-5451
Misericordia Hospital 484-8811
Royal Alexandra Hospital 474-3431
University Hospital 439-5911
City of Edmonton
Board of Health 424-0211
Government of Alberta
Department of Health
Division of Alcoholism 424-1141

40. MEDICAL SUPPLIES

Lending or giving of medical appliances, prosthetic devices and drugs to those who are unable to pay full cost.

37. MEDICAL CARE - OUT-PATIENT - Continued

Cooperation with other agencies to provide special services such as vocational training, medical care, recreation. May include specialized clinics such as cerebral palsy, or physical medicine and physical therapy.

	<u>Phone</u>
Alberta Tuberculosis and Respiratory Diseases Association	434-1509
Alcoholics Anonymous	422-2764
Canadian Arthritis and Rheumatism Society	432-6282
Canadian Foundation for Poliomyelitis	454-0661
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Canadian Paraplegic Association	454-0661
Cystic Fibrosis Foundation of Canada	429-2667
Disability Team Assessment	474-5451
Edmonton Epilepsy Association	422-4034
Edmonton Rehabilitation Society	482-4416
Marina Creations	488-2685
Multiple Sclerosis Association of Canada	424-6766
University of Alberta - Reading and Language Center	432-3746
Workmen's Compensation Board, Rehabilitation Clinic	433-4321
Charles Camsell Hospital	455-7141
Glenrose Provincial General Hospital	474-5451
Royal Alexandra Hospital	474-3431
University Hospital - Out-Patient Department - Juvenile Amputee Clinic	439-8356 439-5911
Government of Alberta	
Department of Health	
Aberhart Memorial Sanatorium	439-0051
Alberta Hospital - Edmonton	799-8390
Arthritis Division	488-0032
Medical Services Division	429-3549
Department of Social Development	
Co-ordinator of Rehabilitation	429-5411, Ext. 288
Government of Canada	
Canada Manpower Center	429-2621
Department of Veterans' Affairs	
Colonel Mewburn Pavilion	439-5911

FEDERATION OF COMMUNITY LEAGUES, EDMONTON

Krozelle Building
#3, 10014 - 102 A. Avenue
Hours: 9:30 A.M. to 5:00 P.M.
Closed over noon hour
Service Definitions: 19(a) (b), 23, 50, 51
Phone: 422-4035

GIRL GUIDES OF CANADA

14205 - 109 Avenue
Hours: 9:00 A.M. to 5:00 P.M.
Sat.: 9:00 A.M. to 1:00 P.M.
Service Definitions: 4, 19(b)
Phone: 454-7769

GLENGARRY COMMUNITY SERVICES CENTRE

13315 - 89 Street
Service Definitions: 9, 13, 15, 18(b), 19(b)
Phone: 476-7602

GOLDEN AGE CLUB

c/o 205, 10182 - 103 Street
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 15(b), 18(c), 51
Phone: 424-6346

GOLDEN AGERS

(Augustana Lutheran Church)
9901 - 107 Street
Hours: Mornings
Service Definitions: 15(b), 18(c), 51
Phone: 422-5841

GOLDEN DUPLEXES (City Land Dept.)

95 Avenue & 83 Street
Hours: 8:30 A.M. to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 22
Phone: 424-0211

GOVERNMENT OF ALBERTA

Hours: 8:30 A.M. to 11:45 A.M.,
1:00 P.M. to 5:00 P.M.

DEPARTMENT OF THE ATTORNEY GENERAL

ADULT PROBATION SECTION

3rd Floor, 10526 - Jasper Avenue
Service Definitions: 44, 60
Phone: 429-6671

ALBERTA INSTITUTION FOR GIRLS

Box 6086, Station C
Service Definitions: 44
Phone: 476-1331

BELMONT REHABILITATION CENTER

137 Avenue and 34 Street
Service Definitions: 25, 44
Phone: 476-1337

DEPARTMENT OF THE ATTORNEY GENERAL - Continued

BOWDEN CORRECTIONAL INSTITUTION

Innisfail, Alberta
Service Definitions: 44

Phone: 227-3325

DEBTORS' ASSISTANCE BOARD

Court House
Service Definition: 13

Phone: 424-7121

FAMILY AND JUVENILE COURT

301, Chancery Hall
Service Definitions: 13, 44

Phone: 429-4681

FORT SASKATCHEWAN CORRECTIONAL INSTITUTION

Bag 10, Fort Saskatchewan
Service Definitions: 25, 44

Phone: 543-2221

JUVENILE OFFENDERS AND PROBATION BRANCH

306, 10405 - 100 Avenue
Service Definitions: 44

Phone: 424-8851

LEGAL AID OFFICE

Court House
Service Definitions: 32

Phone: 424-7121

ORDERLY PAYMENT OF DEBTS

Court House
Service Definition: 13

Phone: 424-7121

PUBLIC TRUSTEE

200 Chancery Hall
Service Definitions: 32

Phone: 429-4731

DEPARTMENT OF EDUCATION

ADULT VOCATIONAL TRAINING

2nd Floor, Empire Building
Service Definitions: 57, 60

Phone: 424-8702

ALBERTA VOCATIONAL CENTER

11762 - 106 Street
Service Definitions: 11, 37(d), 57, 60

Phone: 479-8471

ALBERTA SCHOOL FOR THE DEAF

6240 - 113 Street
Service Definitions: 10

Phone: 434-1481

NORTHERN ALBERTA INSTITUTE OF TECHNOLOGY

11762 - 106 Street
Service Definitions: 11, 23

Phone: 479-8471

37. MEDICAL CARE - OUT-PATIENT - Continued

Phone

Royal Alexandra Hospital

474-3431

S.H.I.P.

424-4368

University Hospital

Colonel Mewburn Pavilion

439-5911

Juvenile Amputee Clinic

439-5911

Special Disease Clinics

439-8356

Workmen's Compensation Board, Rehabilitation Clinic 433-4231

Government of Alberta

Department of Health

Arthritis and Rheumatism Clinic

488-0032

Cross Cancer Institute

433-9461

c) Psychiatric Services

To diagnose and treat emotionally disturbed or mentally ill children and adults, where overnight care is not required. Includes out-patient facilities directed by a psychiatrist and staffed with psychiatric social workers and psychologists to provide a coordinated psychiatric service; referral when indicated; cooperation with other community agencies.

Phone

Government of Alberta

Department of Health

Alberta Guidance Clinic - Edmonton

479-3251

Alberta Hospital - Edmonton

799-8110

Mental Health Division

229-3118

University Hospital

439-5911

d) Rehabilitation

To promote the health, personal and economic independence of handicapped persons and to promote and support the return to active community life of patients released from mental hospitals. Includes out-patient clinics and vocational training facilities. Development of skills; academic instruction and the use of devices for acquiring knowledge for adjustment of the handicapped person at home, in hospitals, in schools, at work, in institutions and in the community. Help patients released from mental hospitals to readjust to community living, to enhance convalescence, and to preserve recovery. It may include counselling with the patient and his family, preparation of his own or a foster home, or other suitable residence for his release, and continued supervision after release.

36. MEDICAL CARE - IN-PATIENT - Continued

	<u>Phone</u>
Glenrose Provincial General Hospital	474-5451
Government of Alberta	
Division of Alcoholism - Henwood	799-3341
Alberta Hospital - Edmonton	799-8110
- Ponoka	783-3351
University Hospital	439-5911

37. MEDICAL CARE - OUT-PATIENT

a) Dental Services

To diagnose and treat persons with problems of the teeth, mouth, and the mouth area. Includes out-patient facilities which would involve dental examinations and the repairing of defects, if found.

	<u>Phone</u>
Aberhart Memorial Sanatorium	439-0051
Charles Camsell Hospital	455-7141
Colonel Mewburn Pavilion	439-5911
Glenrose Provincial General Hospital	474-5451
Leduc-Strathcona Health Unit	439-7351
University Hospital - Speech and Hearing Unit	439-5911
University of Alberta - Dental Clinic	432-3112
City of Edmonton	
Board of Health	424-0211

b) Medical and Surgical Services

To diagnose and treat persons who suffer from a disease or disability that can be treated by medical or surgical procedures and does not require assignment to a hospital bed for overnight care. Includes out-patient facilities staffed with medical and nursing staff appropriate to the specialized purpose around which the clinic is organized.

	<u>Phone</u>
Aberhart Memorial Sanatorium	439-0051
Charles Camsell Hospital	455-7141
General Hospital	482-4421
Glenrose Provincial General Hospital	474-5451
Misericordia Hospital	484-8811

DEPARTMENT OF EDUCATION - Continued

NURSING ORDERLY SCHOOL
10006 - 107 Street
Service Definitions: 11

Phone: 422-2439

STUDENTS ASSISTANCE BOARD
Administration Building
Service Definitions: 57

Phone: 229-3107

DEPARTMENT OF EXECUTIVE COUNCIL

HUMAN RESOURCES DEVELOPMENT AUTHORITY
227 Legislative Building
Service Definitions: 43

Phone: 229-3126

COMMUNITY DEVELOPMENT
1721 Centennial Building
Service Definitions: 18(a) (b) (c) (d),
19(a) (b) (c) (d), 43

Phone: 424-0092

OMBUDSMAN
920 Centennial Building
Service Definitions: 30

Phone: 422-5755

WOMEN'S CULTURAL AND INFORMATION BUREAU
110 Legislative Building
Service Definitions: 24

Phone: 229-3970

DEPARTMENT OF HEALTH

ABERHART MEMORIAL SANATORIUM
114 Street & University Avenue
Service Definitions: 6, 20, 36(b) (c),
37(a) (b) (d), 40

Phone: 439-0051

ALBERTA GUIDANCE CLINIC
11120 - 102 Street (Edmonton)
Service Definitions: 37(c), 46

Phone: 479-3251

ALBERTA HEALTH CARE INSURANCE PLAN
118 Avenue & Groat Road
Service Definitions: 38

Phone: 454-0621

ALBERTA HOSPITAL (EDMONTON)
Box 307, Edmonton
Service Definitions: 18(a) (e), 36(c) (d),
37(c), 40, 46, 52

Phone: 799-8110

ALBERTA SCHOOL HOSPITAL
Red Deer, Alberta
Service Definitions: 28

Phone: 346-2760

DEPARTMENT OF HEALTH - Continued

ALCOHOLISM DIVISION
 9929 - 103 Street
 Service Definitions: 18(a) (e), 19(a),
 20, 36(d), 39, 44,
 60
 Phone: 424-1141

ARTHRITIS DIVISION
 511 Medical Arts Building
 Service Definitions: 10, 37(b) (d), 40
 Phone: 488-0032

W. W. CROSS CANCER INSTITUTE
 11560 - University Avenue
 Service Definitions: 37(b), 40
 Phone: 433-9461

DEER HOME
 Red Deer, Alberta
 Service Definitions: 28
 Phone: 347-2454

HEALTH EDUCATION
 4th Floor, Administration Building
 Service Definitions: 20
 Phone: 229-3552

JUVENILE AMPUTEE CLINIC
 University Hospital
 Service Definitions: 10, 36(d),
 37(b) (d), 40
 Phone: 439-5911

LINDEN HOUSE
 Red Deer, Alberta
 Service Definitions: 27, 53
 Phone: 346-2760

MEDICAL SERVICES DIVISION
 228 Administration Building
 Service Definitions: 10, 24, 37(b),
 40, 47
 Phone: 229-3549

MENTAL HEALTH DIVISION
 304 Administration Building
 Service Definitions: 37(c)
 Phone: 229-3118

NURSING AIDES TRAINING SCHOOL
 11136 - 84 Avenue
 Service Definitions: 11
 Phone: 439-1387

ROSEHAVEN
 Camrose, Alberta
 Service Definitions: 27, 36(c)
 Phone: 672-2544

SOCIAL HYGIENE DIVISION
 9815 - Jasper Avenue
 Service Definitions: 6, 20, 40
 Phone: 422-2714

36. MEDICAL CARE - IN-PATIENT - Continued

	<u>Phone</u>
Allen Gray Auxiliary Hospital	469-2371
Central Park Lodge	434-1451
Good Samaritan Hospital	439-6381
Good Samaritan Nursing Home	434-6466
Hardisty Nursing Home	466-8095
Holyrood Nursing Home	469-1307
Jubilee Lodge	469-4456
Lynnwood Hospital	489-7771
Norwood Hospital	474-5441
Sherbrooke Lodge	454-8616
St. Joseph's Hospital	433-5831
Venta Nursing Home	476-6727
Westhaven Nursing Home	489-4931
Youville Home	599-7991
Government of Alberta Department of Health	
Aberhart Memorial Sanatorium	439-0051
Alberta Hospital - Edmonton	799-8231
Rosehaven - Camrose	672-2544
Government of Canada Department of Indian and Northern Affairs	
Charles Camsell Hospital	455-7141
Department of Veterans' Affairs	
Colonel Mewburn Pavilion	439-5911
Edmonton Veterans' Home	439-1352
d) <u>Rehabilitation</u>	
To promote the return to active life of handicapped patients in a hospital. Includes diagnosis, treatment and education of persons who suffer physical disabilities, through the coordinated use of hospital services utilizing the "team approach method". The services most frequently used are medical, nursing, medical social service, psychiatric and/or psychological, vocational, occupational therapy, physical therapy and speech therapy.	
	<u>Phone</u>
Aberhart Memorial Sanatorium	439-0051
Disability Team Assessment	474-5451

36. MEDICAL CARE - IN-PATIENT - Continued

	<u>Phone</u>
Edmonton General Hospital	482-4421
Glenrose Provincial General Hospital	474-5451
Misericordia Hospital	484-8811
Royal Alexandra Hospital	474-3431
University Hospital	439-5911

b) Convalescent

To promote rehabilitation to a normal way of life by providing facilities and care for patients unable to lead an active life following illness. Includes in-patient service providing general nursing care under medical supervision for persons who have passed through the active stages of acute illness or who have recovered from injuries or operations but who are not yet able to assume their accustomed occupation or duties. Occupational therapy and physical therapy may be provided. May be provided in a nursing home.

	<u>Phone</u>
Aberhart Memorial Sanatorium	439-0051
Charles Camsell Hospital	455-7141
Colonel Mewburn Pavilion	439-5911
General Hospital	482-4421
Glenrose Provincial General Hospital	474-5451
Misericordia Hospital	484-8811
Royal Alexandra Hospital	474-3431
University Hospital	439-5911

c) Long Term

To provide medical care and facilities as required for patients admitted for an indefinite stay, requiring prolonged care of less intensity than in acute care. Includes diagnosis and treatment of persons who suffer from diseases, disabilities or abnormalities who are admitted and assigned to beds for a long period of time. A complex of medical, nursing, social and custodial care are provided. Treatment services differ according to the individual patient and his illness which may include such conditions as the infirmities of age, tuberculosis, heart conditions, strokes, mental illness, mental retardation, severe accidents and cancer. May be provided in a nursing home.

VITAL STATISTICS DIVISION

9815 - Jasper Avenue
Service Definitions: 24

Phone: 422-4205

DEPARTMENT OF LABOUR

APPRENTICESHIP BOARD

10808 - 99 Avenue
Service Definitions: 11

Phone: 429-7311

HUMAN RIGHTS ADMINISTRATION

10808 - 99 Avenue
Service Definitions: 29

Phone: 229-3577

INDUSTRIAL RELATIONS BOARD

9th Floor, I.B.M. Building
Service Definitions: 30

Phone: 429-7451

DEPARTMENT OF SOCIAL DEVELOPMENT

BELMONT HALFWAY HOUSE

10024 - 106 Street
Service Definitions: 25, 44, 52, 55

Phone: 424-7028

DIAGNOSTIC AND ASSESSMENT CENTER

12320 - 124 Street
Service Definitions: 27, 53

Phone: 454-0411

HILLTOP HOUSE

9807 - 107 Street
Service Definitions: 52, 55

Phone: 424-5838

HOMES AND INSTITUTIONS BRANCH

Executive Building
Service Definitions: 33

Phone: 429-5411,
Ext. 246

MAINTENANCE AND RECOVERY BRANCH

Executive Building
Service Definitions: 31

Phone: 429-5411,
Ext. 249

METIS REHABILITATION BRANCH

Executive Building
Service Definitions: 57, 60

Phone: 429-5411,
Ext. 214

REGIONAL OFFICES

NORTH EDMONTON, 10158 - 103 Street
SOUTH EDMONTON, 10455 - 80 Avenue
WEST EDMONTON CENTENNIAL VILLAGE TOWER
Service Definitions: 1, 10, 16, 40, 45,
47, 59, 60

Phone: 429-3311

Phone: 433-4411

Phone: 484-7742

DEPARTMENT OF SOCIAL DEVELOPMENT - Continued

REHABILITATION CO-ORDINATOR

Executive Building
Service Definitions: 37(d)

Phone: 429-5411,
Ext. 253

ROSECREST HOME

10205 - 134 Avenue
Service Definitions: 26

Phone: 476-5494

SINGLE MEN'S HOSTEL

10014 - 105 A. Avenue
Service Definitions: 47, 55

Phone: 424-2569

SOCIAL PLANNING AND DEVELOPMENT

Executive Building
Service Definitions: 43

Phone: 429-5411,
Ext. 265

WOODSIDE HOME

10107 - 134 Avenue
Service Definitions: 35, 59

Phone: 476-1328

DEPARTMENT OF TREASURY

CONSUMERS' CREDIT COUNSELLING SERVICE

405 Terrace Building
Service Definitions: 13

Phone: 229-3079

DEPARTMENT OF YOUTH

26th Floor, CN Tower
Service Definitions: 18(b) (c), 19(b) (c),
20, 43, 50

Phone: 422-8205

GOVERNMENT OF CANADA

DEPARTMENT OF INDIAN AFFAIRS AND NORTHERN DEVELOPMENT

EDMONTON HOBBEMA DISTRICT

10455 - 80 Avenue
Hours: 8:30 A.M. - 4:30 P.M.
Service Definitions: 8, 18(c), 47,
57, 60

Phone: 439-4981

INDIAN AFFAIRS BRANCH

27th Floor, CN Tower
Hours: 8:00 A.M. to 4:15 P.M.
Service Definitions: 16, 18(c), 45,
47, 57

Phone: 429-5741

34. LOW COST STORES - Continued

Salvation Army
(See S.A.)

Address
9611 - 102 Ave.
8230 - 118 Ave.
#3, 10206 - 142 St.
10843 - 82 Ave.
9636 - 101 A. Ave.
6618 - 127 Ave.
11906 - 129 Ave.

St. Vincent de Paul (Catholic Charities)
Thrift Shop (Junior League)

9674 - Jasper Ave.
9660 - A2 - 103 A.Ave.

35. MATERNITY HOME CARE

To provide adequate physical and medical care for unwed mothers and their infants in wholesome, corrective environment. Activities include pre-natal care, delivery and post-natal care. May include recreation and counselling services providing an opportunity to resolve the emotional problems of the mother causing and resulting from the pregnancy and birth of an illegitimate child.

Pineview Home
Government of Alberta
Department of Social Development
Woodside Home

Phone
489-1936
476-1328

36. MEDICAL CARE - IN-PATIENT

a) Acute

To provide intensive medical care and supervision as required in medical treatment for patients admitted generally for a predictable hospital stay. Includes diagnosis and treatment of persons who suffer from diseases, disabilities, or abnormalities which can be alleviated and/or corrected by medical or surgical procedures; and who are admitted and assigned to a hospital bed for overnight (short term) care. Specialized facilities may be set up for special functions such as obstetrical, pediatric, and psychiatric.

Alberta Hospital - Edmonton
Charles Camshell Hospital
Colonel Mewburn Pavilion

Phone
799-8231
455-7141
439-5911

31. INVESTIGATION OF MISSING PERSONS - Continued

	<u>Phone</u>
Salvation Army (National)	429-4271
City of Edmonton Police Department (local)	424-6411
Government of Alberta Department of Social Development Maintenance and Recovery Branch North Edmonton Regional Office	429-5411, Ext. 249 429-3311

32. LEGAL AID

	<u>Phone</u>
Government of Alberta Attorney General's Department Legal Aid Office Public Trustee	424-7121 429-4731

33. LICENSING

To license and to ensure that the minimum standards under the Welfare Homes Act are maintained and periodically re-assessed in an effort to uphold an acceptable standard of care where a service is provided to care for four or more children or adults as outlined in the Welfare Homes Act.

	<u>Phone</u>
Government of Alberta Department of Social Development Homes and Institutions Branch	429-5411, Ext. 246

34. LOW COST STORES

	<u>Address</u>
All Peoples Mission (United Church of Canada)	10259 - 95 St. 10137 - 150 St.
Council Economy Shop (National Council of Jewish Women)	10363 - 95 St.
Goodwill Stores (Rehabilitation Society)	10722 - Jasper Ave. 10321 - 97 St.
Next-To-New Shops (Oil Service Charitable Organization)	10436 - Whyte Ave. 10830 - 124 St. 14802 Stony Plain Rd.

DEPARTMENT OF MANPOWER AND IMMIGRATION

<u>CANADA MANPOWER CENTER</u> 10015 - 103 Avenue Hours: 8:30 A.M. to 5:00 P.M. Service Definitions: 8, 10, 37(d), 46, 57, 60	Phone: 429-2621
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<u>IMMIGRATION BRANCH</u> 10007 - 105 A. Avenue Hours: 8:30 A.M. to 4:30 P.M. Service Definitions: 8, 60	Phone: 424-8231
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DEPARTMENT OF NATIONAL HEALTH AND WELFARE

<u>CANADA PENSION PLAN (BENEFITS)</u> 99 AVENUE BUILDING Hours: 8:00 A.M. to 4:30 P.M. Service Definitions: 47	Phone: 424-0251
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FEDERAL BUILDING

<u>FAMILY AND YOUTH ALLOWANCES</u> Hours: 8:00 A.M. to 4:15 P.M. Service Definitions: 47	Phone: 424-0251
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<u>GUARANTEED INCOME SUPPLEMENT</u> Hours: 8:00 A.M. to 4:15 P.M. Service Definitions: 47	Phone: 424-0251
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<u>OLD AGE SECURITY</u> Hours: 8:00 A.M. to 4:15 P.M. Service Definitions: 47	Phone: 424-0251
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DEPARTMENT OF NATIONAL DEFENCE

<u>CANADIAN ARMED FORCES</u> Hours: 8:00 A.M. to 4:30 P.M. Service Definitions: 6, 13, 19(b)	Phone: 479-8411
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DEPARTMENT OF SECRETARY OF STATE

<u>CITIZENSHIP BRANCH</u> <u>CITIZENSHIP COURT</u> 9828 - 104 Avenue Hours: 8:30 A.M. to 4:30 P.M. Service Definitions: 8	Phone: 424-0251
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<u>SOCIAL DEVELOPMENT BRANCH</u> 10534 - 100 Street Hours: 8:30 A.M. to 4:45 P.M. Service Definitions: 8	Phone: 429-2871
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- DEPARTMENT OF VETERANS AFFAIRS
Federal Building
Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 37(d), 40, 47,
57, 60
Phone: 424-0251
- NATIONAL PAROLE BOARD
103, 10107 - 115 Street
Hours: 8:00 A.M. to 4:30 P.M.
Service Definitions: 44
Phone: 488-4851
- GREATER EDMONTON FOUNDATION
205 C.P.R. Building
10012 - Jasper Avenue
Hours: 8:30 A.M. to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 22
Phone: 422-2498
422-7923
- HANDI-BUSES, EDMONTON
11908 - 129 Avenue
Hours: 8:00 A.M. to 4:30 P.M.
Service Definitions: 58
Phone: 454-1270
- HEARING HANDICAPPED, ALBERTA COUNCIL FOR
115 Street and 60 Avenue
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 10, 18(e), 23, 60
Phone: 434-1671
- HEARING HANDICAPPED CHILDREN, ASSOCIATION FOR
13750 - Woodcroft Avenue
Hours: 9:00 A.M. to 3:30 P.M.
Service Definitions: 10, 18(b) (e)
Phone: 455-3032
- HEART FOUNDATION, LTD., ALBERTA
#502, 10102 - 101 Street
Hours: 8:30 A.M. to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 20
Phone: 429-4396
- HENWOOD (See Div. of Alcoholism)
R. R. #6, Edmonton
Service Definition: 36(d)
Phone: 799-3341
- HOPE MISSION
10360 - 97 Street
Hours: 9:00 to 11:00 A.M., 4:30 to 9:00 P.M.
Phone: 422-2018
28. INSTITUTIONAL CARE FOR MENTALLY RETARDED - Continued
Phone
Government of Alberta
Department of Health
Alberta School Hospital - Red Deer 346-2760
Deerhome - Red Deer 347-2522
29. INTERGROUP-RELATIONS SERVICE
To prevent and eliminate discrimination based on race, creed, color, or national origin and improve intergroup relations in order to provide an equal opportunity for all persons to enjoy the rights and privileges of Canadian Citizenship. Includes organization of human relations, conferences and speakers bureaus; development of programs to eliminate discriminatory practices; investigation of discrimination in public accommodations, employment; provision of information, guidance and consultation on intergroup relations; preparation and distribution of educational material.
Phone
Alberta Native Communications Society 429-5402
Government of Alberta
Department of Labour
Human Rights Administration 229-3577
Edmonton Folk Arts Council 466-3746
Human Rights Association, Alberta Box #1293
30. INVESTIGATION OF BUSINESS AND GOVERNMENTAL PRACTICES
Phone
Better Business Bureau of Edmonton 424-0401
Consumers Association of Canada 466-2932
City of Edmonton
Complaint Bureau 424-0211
Government of Alberta
Ombudsman 422-5755
Department of Labour
Board of Industrial Relations 429-7451
31. INVESTIGATION OF MISSING PERSONS
Phone
Red Cross (National) 429-2671
Royal Canadian Mounted Police 424-3111

26. INSTITUTIONAL CARE FOR CHILDREN - Continued

	<u>Phone</u>
City of Edmonton Children's Center	455-4076
Government of Alberta Department of Social Development Rosecrest Home	476-5494

27. INSTITUTIONAL CARE FOR EMOTIONALLY DISTURBED OR MENTALLY ILL

To diagnose and treat persons suffering from emotional disturbance or mental illness and who are admitted for overnight residence care. Activities include: a coordinated psychiatric service provided through in-patient facilities directed by a psychiatrist and staffed with psychiatric social workers, psychologist, psychiatric nurses, etc.; cooperation with community agencies and referral following discharge where indicated. May include follow-up treatment after discharge aimed at post-hospital social adjustment of patients, or on behalf of patients and their families.

	<u>Phone</u>
Glenrose Provincial General Hospital	474-5451
Mapleridge	469-1366
Marydale Treatment Center	434-1486
Royal Alexandra Hospital	474-3431
University Hospital	439-5911
Government of Alberta Department of Health	
Deerhome, Red Deer	347-2522
Linden House, Red Deer	346-2760
Rosehaven, Camrose	276-2544
Department of Social Development Diagnostic and Assessment Center	454-0411

28. INSTITUTIONAL CARE FOR MENTALLY RETARDED

To furnish proper and adequate custodial care for the mentally retarded who cannot be otherwise provided for, and to offer education and training for those who have capabilities for return to the community. Includes care in a group setting for the mentally defective who are in need of special care and/or training.

	<u>Phone</u>
Welwyn Manor - Wetaskiwin	352-4042

HOSPITALS

ALBERTA HOSPITAL (EDMONTON)

Box 307	Phone: 799-8390
Social Worker - Hours: 9:00 A.M. to 5:00 P.M.	
Service Definitions: 18(a) (e), 36(c) (d), 37(c), 40, 46	

CHARLES CAMSELL

12815 - 115 Avenue	Phone: 455-7141,
Social Worker - Hours: 8:30 A.M. to 4:30 P.M.	Ext. 278
Service Definitions: 36(a) (b) (c) (d), 37(a) (b) (d), 39	

GENERAL

11111 - Jasper Avenue	Phone: 482-4421
Hours: 8:30 A.M. to 4:30 P.M.	
Service Definitions: 36(a) (b), 37(b)	

GLENROSE PROVINCIAL GENERAL

10230 - 111 Avenue	Phone: 474-5451,
Social Service Dept. - Hours: 8:30 A.M. to 5:00 P.M.	Ext. 260
Service Definitions: 10, 19(b) (d), 27, 36(b), 37(a) (b) (c), 39, 40, 41, 46, 53	

MISERCORDIA

16940 - 87 Avenue	Phone: 484-8811
Social Service Dept. - Hours: 8:30 A.M. to 5:00 P.M.	
Service Definitions: 36(a) (b), 37(b), 39	

ROYAL ALEXANDRA

10240 - Kingsway Avenue	Phone: 474-3431,
Social Service Dept. - Hours: 8:30 A.M. to 5:00 P.M.	Ext. 367
Service Definitions: 17, 36(a) (b), 37(b), 39	

UNIVERSITY

84 Avenue and 112 Street	Phone: 439-5911,
Social Service Dept. - Hours: 8:00 A.M. to 4:30 P.M.	Ext. 480
Service Definitions: 10, 27, 36(a) (d), 37(a) (b) (c) (d), 39, 40, 41, 46, 53	

COL. MEWBURN PAVILION

University Hospital	Phone: 439-5911,
Social Worker - Hours: 8:15 A.M. to 4:45 P.M.	Ext. 374
Service Definitions: 10, 36(a) (b) (c), 37(a) (b)	

IMRIE HOUSE

3804 - 114 Avenue
Service Definitions: 52, 55

Phone: 474-2297

INDUSTRIAL RESEARCH AND TRAINING CENTRE

St. Albert Trail & 134 Avenue
Service Definitions: 10, 56

Phone: 454-9656

INTERFAITH IMMIGRATION COMMITTEE, EDMONTON

9912 - 109 Street
Service Definitions: 8

Phone: 429-2731

JELLINEK HOUSE

11229 - 100 Avenue
Hours: 10:00 A.M. to 7:00 P.M., Mon. through
Fri.; 12:30 - 2:30 P.M. Sat.
Service Definitions: 52, 55

Phone: 488-4635

JEWISH COMMUNITY COUNCIL

305, 10182 - 103 Street
Hours: 9:00 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 19(a) (b), 51

Phone: 424-2390

JEWISH FAMILY SERVICES

205, 10182 - 103 Street
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 8, 13, 47, 60

Phone: 424-6346

JEWISH YOUTH CENTER, THE EDMONTON

10615 - 133 Street
Service Definitions: 3, 19(b), 42

Phone: 482-1941

JOHN HOWARD SOCIETY

Room 201, 10526 - Jasper Avenue
Hours: 9:00 A.M. to 12:00 Noon,
1:30 to 5:00 P.M.
Mon. through Fri.
Service Definitions: 44, 60

Phone: 429-5266

JUNIOR ACHIEVEMENT OF EDMONTON

10305 - 80 Avenue
Hours: May to October 9:00 A.M. to
5:00 P.M., otherwise 1:00 to
5:00 P.M.
Service Definitions: 19(b), 23

Phone: 433-7914

LANGUAGE AND LEARNING DEVELOPMENT ASSOCIATION
OF EDMONTON (Evelyn Unger School)

6755 - 88 Street
Service Definitions: 10, 23

Phone: 469-3565

24. INFORMATION, REGISTRY AND REFERRAL SERVICES - Continued

Phone

Y.W.C.A.

422-8177

Government of Alberta

Department of Health

Medical Services Division

229-3549

Vital Statistics Division

422-4205

Women's Cultural and Information Bureau

229-3970

25. INSTITUTIONAL CARE FOR ADULT OFFENDERS

To provide a corrective experience and appropriate treatment in order to remedy or improve behaviour and social attitudes. Includes group care for adult offenders. May provide education, recreation, vocational training, counselling and guidance services.

Phone

Government of Alberta

Attorney General's Department

Belmont Rehabilitation Center

476-1337

Fort Saskatchewan Correctional Institution

543-2221

Department of Public Welfare

Belmont Halfway House

424-7028

26. INSTITUTIONAL CARE FOR CHILDREN

To provide wholesome and constructive care for children who need a group experience. Includes short-term group care such as receiving homes. Care and treatment may be aimed toward returning the child to his own home, preparation for a foster home placement, or toward independent living for the older child. Includes group care for children, in receiving homes, cottages or larger institutions for varying lengths of time, who cannot live in their own homes because of parental inability, neglect, or emotional problems or delinquent behaviour; may provide medical care, psychiatric supervision, counselling, education and vocational and recreational services.

Phone

Centennial Villa

439-3272

Oakhill Boys' Ranch

298-3536, 429-2406

Our Lady of Atonement Home

422-7263

Southern Home

465-2688

St. Mary's Salesian Home for Boys

476-1946

23. INFORMAL EDUCATION - Continued

	<u>Phone</u>
Northern Alberta Institute of Technology	479-8471
Sherwood Park Community Center	699-7292
St. Albert Parks and Recreation Department	599-6601
St. John Ambulance Association of Alberta	424-7256
Y.W.C.A.	422-8177
City of Edmonton	
Parks and Recreation Department	424-0211
Government of Alberta	
Cultural Development Branch	229-3470
Department of Agriculture, Women's Extension	229-4431
Department of Youth	422-8013
Government of Canada	
Department of the Secretary of State	
Citizenship Branch	429-2871

24. INFORMATION, REGISTRY AND REFERRAL SERVICES

Provision of assistance to people in locating the appropriate resources for their particular health and welfare needs. Provision of central registries of persons using social welfare services or of special groups of persons. Referral and coordination of special services, such as Christmas extras and summer camping. Above may be community services or area or neighbourhood based.

	<u>Phone</u>
Alberta Dental Association	424-0773
Canadian Native Friendship Center	424-8728
Catholic Information Center	482-3606
Central Volunteer Bureau	422-6663
College of Physicians and Surgeons	422-6184
Edmonton Bar Association	422-1151
Edmonton Epilepsy Association	422-2710
Edmonton Social Planning Council	
Welfare Information Service	429-6227
Christmas Bureau	424-0331
International Council for Exceptional Children	474-5451, Ext.260
Multiple Sclerosis Society, Prairie Division	424-6766
Nurses Private Duty Registry	469-0986

LEDC - STRATHCONA HEALTH UNIT

10426 - 81 Avenue

Phone: 439-7345

Hours: 8:30 A.M. to 12:00 Noon, 1:00 to 4:30 P.M., Mon. through Fri.

Service Definitions: 6, 20, 37, 48

LOW-COST STORES

ALL PEOPLES MISSION

10259 - 95 Street

10137 - 150 Street

COUNCIL ECONOMY SHOP (N.C.J.W.)

10363 - 95 Street

GOODWILL STORES (REHABILITATION SOCIETY)

10722 - Jasper Avenue

10321 - 97 Street

NEXT-TO-NEW SHOPS (OSCO)

10830 - 124 Street

14802 - Stony Plain Road

10436 - Whyte Avenue

SALVATION ARMY

9611 - 102 Avenue

8230 - 118 Avenue

10206 - 142 Street

10843 - Whyte Avenue

9636 - 101 A. Avenue

6618 - 127 Avenue

11906 - 129 Avenue

ST. VINCENT DE PAUL (CATHOLIC CHARITIES)

9674 - Jasper Avenue

THRIFT SHOP (JUNIOR LEAGUE)

9660 - A2 - 103 A. Avenue

MAPLERIDGE

8421 - 101 Avenue

Phone: 469-1366

Office Hours: 8:30 A.M. to 5:00 P.M.,
Mon. through Fri.

Service Definitions: 27, 53

MARIAN CENTER

10528 - 98 Street

Phone: 424-3544

Hours: Clothing: Men: 10:00 - 11:30 A.M.
1:00 - 3:00 P.M. (Tues.)
Women: Same hours (Wed. and Fri.)

Meals: 10:00 to 11:30 and 1:00 to 3:30

Recreation: 9:00 A.M. to 3:30 P.M.
7:30 to 9:00 P.M.

Closed Sundays.

Service Definitions: 15(b), 19(a), 47

MARINA CREATIONS

10809 - 124 Street
Hours: 12:30 to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 37(d), 56

Phone: 488-2865

MARYDALE TREATMENT CENTER

10525 - 51 Avenue
Service Definitions: 27, 53

Phone: 434-1486

MCDUGALL HOUSE

9936 - 103 Street
Service Definitions: 18(a) (b) (c) (f), 52

Phone: 424-7782

MEALS ON WHEELS (V.O.N.)

11745 - Jasper Avenue
Service Definitions: 48(b)

Phone: 488-3363

MENTAL HEALTH ASSOCIATION, CANADIAN

Edmonton Branch
10711 - 107 Avenue
Hours: 9:00 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 4, 10, 17, 18(a) (e),
19(d), 39, 51, 52, 61

Phone: 422-6137

MULTIPLE SCLEROSIS SOCIETY OF CANADA, PRAIRIE DIVISION

712 Tegler Building
Service Definitions: 17, 18(e), 19(d),
20, 24, 37(d), 40

Phone: 424-6766

MUSCULAR DYSTROPHY ASSOCIATION OF CANADA

#6, 9119 - 99 Street
Service Definitions: 20, 40

Phone: 439-1034 (Business)
433-7658 (Residential)

NATIVE COMMUNICATIONS SOCIETY

10405 - 100 Avenue
Service Definition: 29

Phone: 429-5402

NATIVE FRIENDSHIP CENTER, THE CANADIAN

10218 - 108 Street
Hours: 8:00 A.M. to 11:00 P.M. daily
Service Definitions: 8, 13, 17, 18(c),
19(b) (c), 23, 24,
51, 60

Phone: 424-8728

NATIVE SOCIETY OF EDMONTON, THE CANADIAN

10218 - 108 Street

Phone: 424-8728

22. HOMES FOR THE AGED - Continued

Sherbrook Manor
Sunset Lodge (Salvation Army)

Phone
455-6108
454-5484

Low Cost Housing

Golden Duplexes

Kensington Court
Lauderdale Cottages
Sunset Cottages

424-0211,
Ext. 448

Box 61, Edmonton
429-5171
429-5171

23. INFORMAL EDUCATION

To provide non-credit educational classes for the purpose of imparting specific knowledge and/or skill. The objective is the provision of opportunity to individuals to improve their knowledge and skill in desired cultural, physical, manual or technical subjects for their own enjoyment and enrichment of their lives.

Alberta Association for the Deaf
Alberta Safety Council
Boys Club of Edmonton
Canadian National Institute for the Blind
Canadian Native Friendship Center
Canadian Red Cross
Catholic Information Center
Civil Defense of Edmonton
Department of Extension, University of Alberta
Edmonton Allied Arts Council
Edmonton Art Gallery
Edmonton Federation of Community Leagues
Edmonton Public School Board
Edmonton Rehabilitation Society
Family Service Association
Glenrose Hospital (Driver Training)
Junior Achievement of Edmonton
Language and Learning Development Association

Phone
434-1671
422-5122
422-4890
488-4871
424-8728
429-2671
482-2606
488-0642
439-2021
422-2454
429-6781
422-4035
429-5621
482-4416
424-4161
474-5451
433-7914
469-3565

20. HEALTH EDUCATION - Continued

	<u>Phone</u>
Government of Alberta	
Department of Health	
Health Education	229-3552
Division of Alcoholism	424-1141
Division of Social Hygiene	422-5083
Department of Youth	422-7910

21. HOMEMAKER AND HOUSEKEEPER SERVICES

To help and maintain constructive family life in times of stress through placement of an appropriate person to furnish home help services to families with children, to convalescent, aged, or acutely or chronically ill persons, or to any combination of these; to preserve independent living for ill or aged persons as long as possible. Activities include: recruitment, training, placement and supervision of qualified homemaker - housekeepers under agency auspices.

	<u>Phone</u>
Emergency Homemaker Service (Family Service Assoc.)	424-4161
For Information on Commercial Homemakers Services	
Phone Welfare Information Service	429-6227

22. HOMES FOR THE AGED

To promote the social adjustment, to protect the personal welfare, and to maintain and improve the health status of older persons by providing long term sheltered care for those older persons no longer able to maintain independent living arrangements because of physical and/or emotional disabilities. Includes the provision of room and board in a congregate setting as well as additional services which will vary according to the physical, mental and social needs of the older person. These may include nursing care, occupational and physical therapy, leisure-time activities and volunteer services.

	<u>Phone</u>
Bonnie Doon Eventide Home (Salvation Army)	466-2692
Canadian National Institute for the Blind	488-4871
Elizabeth House	477-3068
Greater Edmonton Foundation	422-2498
Norgren's Rest Home	455-6602
Shamrock Lodge	488-5709

NURSES PRIVATE DUTY REGISTRY

8314 - 88 Avenue Phone: 469-0986
 Hours: Mon. through Thurs. -
 11:00 A.M. to 5:00 P.M.;
 Fri., Sat., Sun. -
 11:00 A.M. to 8:00 P.M.;
 Holidays - 11:00 A.M. to 3:00 P.M.,
 and 5:00 to 8:00 P.M.
 Service Definitions: 24

NURSING HOMES

Service Definitions for all Nursing Homes: 36(c)

CENTRAL PARK LODGE

5905 - 112 Street Phone: 434-1451

EDMONTON VETERANS' HOME

11440 - University Avenue Phone: 433-6401

GOOD SAMARITAN NURSING HOME

10530 - 56 Avenue Phone: 434-6466

HOLYROOD NURSING HOME

9510 - 80 Street Phone: 469-1307

JASPER PLACE CENTRAL PARK LODGE

8903 - 168 Street Phone: 489-4931

JUBILEE LODGE LIMITED

10333 - 76 Street Phone: 469-4456

SHERBROOKE LODGE

13210 - 114 Street Phone: 454-8616

VENTA NURSING HOME

13525 - 102 Street Phone: 476-6727
476-6633

YOUVILLE HOME

St. Albert, Alberta Phone: 599-7791

OAK HILL BOYS RANCH

Bon Accord, Alberta Phone: 298-3536
429-2406
 Service Definitions: 26

OUR LADY OF ATONEMENT HOME

11035 - 92 Street Phone: 422-7263
 Service Definitions: 26

PARAPLEGIC ASSOCIATION, THE CANADIAN

10996 - 124 Street Phone: 454-0661
 Hours: 9:00 A.M. to 5:00 P.M.,
 Mon. through Fri.
 Service Definitions: 13, 18(e), 19(d),
 37(d), 40, 60

PHYLTORZ YOUTH CLUB

c/o Glengarry Community Services Centre
13315 - 89 Street
Service Definitions: 18(b) (f), 19(b)

Phone: 476-7602

PINEVIEW HOME

8770 - 165 Street
Hours: 9:00 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 13, 35, 59

Phone: 489-1936

PLANNED PARENTHOOD ASSOCIATION

Box 4022, Edmonton
Service Definitions: 14

POLIOMYELITIS, CANADIAN FOUNDATION FOR

Alberta Branch, 10996 - 124 Street
Hours: 9:00 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 37(d), 40, 47, 60

Phone: 454-0661

PRIMROSE PLACE DAY CARE CENTER

8455 - 101 Avenue
Hours: 7:00 A.M. to 6:00 P.M.,
Mon. through Fri.
Service Definitions: 15(a), 41

Phone: 469-0663

PRIVATE SCHOOLS

Service Definitions for all Private Schools: 11

CALVIN CHRISTIAN SCHOOL - East
West

Hours: 12:00 Noon to 5:00 P.M.,
Mon. through Fri.

Phone: 479-4171
455-5727

COLLEGE ST. JEAN

Hours: 8:30 A.M. to 9:00 P.M.,
Mon. through Fri.

Phone: 466-2196

TALMUD TORAH

Phone: 488-8250

ST. MARY'S SALESIAN JUNIOR HIGH SCHOOL

Hours: 8:30 A.M. to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 4, 11, 26, 50

Phone: 476-1946

ST. JOHN'S BOYS' SCHOOL (GENESEEE)

Box 3796, Postal Station D, Edmonton
Service Definitions: 11

19. GROUP WORK SERVICES (SOCIAL DEVELOPMENT FOCUS) - Continued

	<u>Phone</u>
Edmonton Rehabilitation Society	482-4416
Multiple Sclerosis Society, Prairie Division	424-6766
City of Edmonton Parks and Recreation Department	424-0211

20. HEALTH EDUCATION

To promote prevention of illness, physical disability, and disease through the achievement of the highest level of health for the individual and the community. Includes information and training for the general public, individually or in groups, for the purpose of making them aware of their own and community health problems; provision of generalized knowledge, understanding and skills to prevent or solve health problems; motivation of persons to seek preventive or remedial measures; development of public support for research, new facilities and personnel to solve health problems, provision of information on sources of help; stimulation of the formation of local citizen groups to solve community health problems.

	<u>Phone</u>
Alberta Heart Foundation Ltd.	429-4396
Alberta Tuberculosis and Respiratory Diseases Assoc.	434-1510
Association for Hearing Handicapped	455-3032
Canadian Cancer Society - Edmonton Branch	488-6992
Canadian Diabetic Association - Edmonton Branch	434-4188
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Edmonton Epilepsy Association	422-4034
Leduc-Strathcona Health Unit	439-7345
Multiple Sclerosis Society, Prairie Division	424-6766
Muscular Dystrophy Association of Canada	439-1034
Sturgeon Health Unit	599-6671
Turning Point	422-3037
Victorian Order of Nurses	488-3363
City of Edmonton Local Board of Health (Family Planning Clinic)	424-0211

19. GROUP WORK SERVICES (SOCIAL DEVELOPMENT FOCUS) - Continued

	<u>Phone</u>
Y.W.C.A.	422-8177
Youth Hostels Association	439-3089
City of Edmonton	
Parks and Recreation Department	424-0211
Government of Alberta	
Department of Youth, Alberta Service Corps	422-7629
Government of Canada	
Department of National Defence	
District Cadet Office (Air, Land, Sea)	479-8411

c) Cultural or Ethnic Groups

Activities include: programs with focus as above for persons with cultural patterns different from that of the community. In assisting in the social development of individuals and groups involved in such programs, provision of information about community services, referrals to other agencies and other ways of providing acquaintance with the local community cultural pattern are seen of major importance.

	<u>Phone</u>
Canadian Council of Christians and Jews	488-2793
Canadian Native Friendship Center	424-8728
Indian-Eskimo Association of Canada	422-1602
Y.W.C.A.	422-8177

d) Persons with Special Needs

Activities include: programs with focus as above for persons who have mental, emotional or physical handicaps which prevent their participation in normal group activities. Such programs are based on acceptance that social development of such individuals and groups may be definitely limited.

	<u>Phone</u>
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Canadian Paraplegic Association	454-0661
Edmonton Epilepsy Association	422-2710

ALBERTA COLLEGE
 Hours: 8:00 A.M. to 4:30 P.M.,
 Mon. through Fri.
 Service Definitions: 11, 52
 Phone: 429-2851

PUBLIC SCHOOL BOARD, EDMONTON
 10010 - 107 A. Avenue
 Hours: 9:00 A.M. to 5:00 P.M.,
 Mon. through Fri.
 Service Definitions: 13, 23, 46, 60
 Phone: 429-5621

RED CROSS, CANADIAN
 9931 - 106 Street
 Hours: 9:00 A.M. to 5:00 P.M.,
 Mon. through Fri.
 Service Definitions: 2, 19(b), 23, 40, 47
 Phone: PEX 429-2671

REHABILITATION SOCIETY, EDMONTON
 10215 - 112 Street
 Hours: 9:00 A.M. to 5:00 P.M.,
 Mon. through Fri.
 Service Definitions: 10, 19(d), 39, 52, 56, 60
 Phone: 482-4416

REHABILITATION SOCIETY LADIES' RESIDENCE
 10330 - 120 Street
 Service Definitions: 52, 55
 Phone: 482-4861

REST HOMES - HOMES FOR SPECIAL CARE
 Service Definitions for all Rest Homes: 22

BONNIE DOON EVENTIDE HOME
 9310 - 82 Avenue
 Phone: 466-2692

C.N.I.B. RESIDENCE
 12010 - Jasper Avenue
 Phone: 488-4871

ELIZABETH HOUSE
 11717 - 93 Street
 Phone: 477-3068

NORGREN REST HOME
 11014 - 125 Street
 Phone: 455-6502

SHAMROCK LODGE
 10534 - 125 Street
 Phone: 488-5709

SHERBROOKE MANOR
 12425 - 129 Street
 Phone: 455-6108

SUNSET LODGE
 11034 - 124 Street
 Phone: 454-5484

RHEUMATIC DISEASES UNIT

921 Clinical Sciences Building
University of Alberta

Phone: 432-6282

Service Definitions: 36(d), 37(d)

ROBIN HOOD SCHOOL FOR RETARDED CHILDREN

31 Spruce Avenue, Sherwood Park, Alberta

Phone: 699-7140

Hours: 8:45 A.M. to 3:30 P.M.,

Mon. through Fri.

Service Definitions: 10

ROSARY HALL

9747 - 104 Street

Phone: 422-6859

Service Definitions: 52, 55

ROYAL CANADIAN LEGION

Welfare Officer

10057 - Jasper Avenue

Phone: 422-3596

Hours: 2:00 to 4:30 P.M.

Service Definitions: 47

R.C.M.P.

101 Avenue - 95 A. Street

Phone: 424-3111

Hours: 8:15 A.M. to 4:30 P.M.

24 hour telephone

Service Definitions: 31

SAFETY COUNCIL, ALBERTA

#2, 10526 - Jasper Avenue

Phone: 422-5122

Hours: 9:00 A.M. to 5:00 P.M.

Service Definitions: 23

SALVATION ARMY

BONNIE DOON EVENTIDE HOME

9310 - 82 Avenue

Phone: 466-2692

Hours: 8:00 A.M. to 5:00 P.M.

Service Definitions: 22

CORRECTIONAL SERVICES AND ANTI-SUICIDE BUREAU

#4, 9656 - Jasper Avenue

Phone: 422-2727 Emergency

Hours: 9:00 A.M. to 5:00 P.M.

424-4527 Office

Emergency - 24 hours

Service Definitions: 44

DIVISIONAL HEADQUARTERS

10057 - Jasper Avenue

Phone: 422-1538

Hours: 8:30 A.M. to 4:30 P.M.

Service Definitions: 4, 19(b), 31

19. GROUP WORK SERVICES (SOCIAL DEVELOPMENT FOCUS) - Continued

Phone

Canadian Red Cross 429-2671

Edmonton Federation of Community Leagues 422-4035

Jewish Community Council 424-2390

Marian Center 424-3544

St. Albert Recreation Center 599-6601

Y.M.C.A. 424-8047

Y.W.C.A. 422-8177

City of Edmonton

Parks and Recreation Department 424-0211

Senior Residents Recreation Center 455-8749

University of Alberta

Department of Extension 439-2021

Government of Alberta

Division of Alcoholism 424-1141

b) Children and Youth

Activities include: programs with focus as above with special emphasis on the development of the ability to accept social responsibility and to participate effectively in group life.

Phone

Boys Club of Edmonton 422-4890

Boy Scouts of Canada 454-8561

Canadian Girls in Training 466-3280

Canadian Native Friendship Center 424-8728

Canadian Red Cross 429-2671

Central Volunteer Bureau 422-2237

Edmonton Federation of Community Leagues 422-4035

Edmonton Jewish Youth Center 482-1941

Girl Guides of Canada 454-7769

Junior Achievement of Edmonton 433-7914

Phyltorz Youth Club 476-7602

Salvation Army 424-6924

Sherwood Park Community Center 699-7292

St. Albert Recreation Center 599-6601

Y.M.C.A. 424-8047

18. GROUP WORK SERVICES (SOCIAL ADJUSTMENT FOCUS) - Continued

f) Problem Individuals and Groups

Activities include: programs with focus as above for groups whose behaviour is unacceptable and disturbing to the community. Service is given directly by fully qualified social group work staff who have special sensitivity and understanding of behaviour problems and their treatment. Special objectives of such services are to aid socially unadjusted, pre-delinquent and delinquent individuals to modify attitudes and behaviour and to help them to become useful citizens.

	<u>Phone</u>
Alcoholics Anonymous	422-2764
Boys Club of Edmonton	422-4890
Edmonton Day Center	424-4368
McDougall House	424-7782
Phyltorz Youth Club	476-7602

g) Senior Citizens

Activities include: programs with focus as above for older persons with a special emphasis on enabling their continued participation in satisfying group life.

	<u>Phone</u>
Golden Age Club	424-6346
Golden Agers	422-5841
Senior Residents Recreation Center	455-8749

19. GROUP WORK SERVICES (SOCIAL DEVELOPMENT FOCUS)

To provide group programs under the direction or supervision of appropriately qualified personnel in which the major emphasis is on contributions to the sound mental, physical and social development of the individual member and the effective functioning of the groups as a whole. Building of good character, development of desirable leadership qualities and promoting useful participation in community life are some of the usual objectives of such programs which are of a voluntary participation nature.

a) Adults

	<u>Phone</u>
Alcoholics Anonymous	422-2764
All Peoples Mission	424-2471

FAMILY WELFARE DEPARTMENT

#2, 9656 - Jasper Avenue
Hours: 9:00 A.M. to 4:30 P.M.
Service Definitions: 13, 47

Phone: 424-6924

MEN'S SOCIAL SERVICE CENTER (AND THRIFT STORE)

9611 - 102 Avenue
Hours: 9:00 A.M. to 4:30 P.M.
Sat.: 9:00 A.M. to 4:00 P.M.
Service Definitions: 34, 47, 55

Phone: 429-4271

PUBLIC RELATIONS DEPARTMENT

#11, 9929 - 101 A. Avenue
Hours: 9:00 A.M. to 5:00 P.M.

Phone: 422-7652

SUNSET LODGE

11034 - 124 Street
Service Definitions: 22

Phone: 454-5484

SEPARATE SCHOOL BOARD, EDMONTON

9807 - 106 Street
Hours: 8:30 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 11

Phone: 429-5751

PUPIL PERSONNEL (Separate School Board)

10421 - 159 Street
Hours: 8:30 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 13, 46, 60

Phone: 489-2503

SHELTERED WORKSHOP SOCIETY

9931 - 101 A. Avenue
Service Definitions: 10, 56

Phone: 422-0105

SHERWOOD PARK COMMUNITY CENTER

210 Fir Street, Sherwood Park, Alberta
Service Definitions: 19(a) (b), 23

Phone: 699-7292

S.H.I.P. (STUDENT HEALTH INVOLVEMENT PROJECT)

10628 - 96 Street
Service Definitions: 37(b)

Phone: 424-4368

SOCIAL PLANNING COUNCIL, EDMONTON

301, 10182 - 103 Street
Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 24, 43

Phone: 424-0331

SOUTHERN HOME

8552 - 75 Avenue
Service Definitions: 26, 52

Phone: 465-2688

STURGEON HEALTH UNIT

14 Piron Street, St. Albert
Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 6, 20, 48

Phone: 599-6671

ST. ALBERT

PARKS AND RECREATION DEPARTMENT

Civic Center, St. Albert
Hours: 8:30 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 19(a) (b), 23

Phone: 599-6601

WELFARE DEPARTMENT

Civic Center, St. Albert
Hours: 8:30 A.M. to 5:00 P.M.,
Mon. through Fri.
Service Definitions: 47, 44

Phone: 599-6601

ST. JOHN AMBULANCE ASSOCIATION OF CANADA

10055 - 110 Street
Hours: 8:30 A.M. to 4:30 P.M.,
Mon. through Fri.
July, Aug. 8:00 A.M. to 3:30 P.M.
Service Definitions: 23, 48, 49

Phone: 424-7256

ST. JOHN'S PRIORY

11714 - 92 Street
Service Definitions: 52

Phone: 474-7465

TEAM PRODUCTS ALBERTA

10460 - Jasper Avenue
Hours: 9:30 A.M. to 6:00 P.M.
Mon. through Sat., exception
Wed. & Thurs. until 9:00 P.M.

Phone: 422-2213

TUBERCULOSIS AND RESPIRATORY DISEASE ASSOCIATION (ALBERTA)

7004 - 109 Street
Hours: 8:30 A.M. to 12:00 Noon
1:00 to 4:30 P.M.
Service Definitions: 6, 10, 20, 37(d), 39, 60

Phone: 434-1509
434-1510

TURNING POINT

9676 - Jasper Avenue
Service Definitions: 18(a), 20

Phone: 422-3037

18. GROUP WORK SERVICES (SOCIAL ADJUSTMENT FOCUS) - Continued

Phone

All Peoples Mission	424-2471
Edmonton Social Planning Council - Family Month	424-0331
Family Service Association	424-4161
Y.M.C.A. - Single Parents Club	424-8047
Y.W.C.A. - Mothers Day Out	422-8176
City Social Service Department	
Main	429-5171
Glengarry	476-7602
Jasper Place	489-7794

e) Persons with Special Needs

Activities include: programs with focus as above for persons who have mental, emotional or physical handicaps which prevent them from taking part in normal group activities, with a special emphasis on assisting those so able in their further participation in normal community life.

Phone

Alberta Rehabilitation Council for the Disabled	429-2667
Alberta Council for the Hearing Handicapped	434-1671
Canadian Diabetic Association	434-4188
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Canadian Paraplegic Association - Alberta Division	454-0661
Colonel Mewburn Pavilion - University Hospital	439-5911
Edmonton Day Center	424-4368
Edmonton Epilepsy Association	422-2710
Edmonton Rehabilitation Society	482-4416
Multiple Sclerosis Society	424-6766
Winnifred Stewart School for Retarded Children	453-2391
Y.W.C.A.	422-8177
Government of Alberta	
Division of Alcoholism	424-1141
Alberta Hospital - Edmonton	799-8110
- Ponoka	783-3351

18. GROUP WORK SERVICES (SOCIAL ADJUSTMENT FOCUS) - Continued

	<u>Phone</u>
Alberta Service Corps	422-7629
Boys Club of Edmonton	422-4890
Glengarry Community Services Center	476-7602
Phyltorz Youth Club	476-7602
Y.M.C.A.	424-8047
Y.W.C.A.	422-8177

c) Cultural or Ethnic Groups

Activities include: programs with focus as above for persons with culture patterns different from that of the community. Special emphasis is laid on the provision of information about community resources and referrals to other agencies, with the objectives of providing opportunity for different cultural and ethnic groups to become acquainted with the community's culture pattern and resources and to become integrated into the community.

	<u>Phone</u>
Canadian Native Friendship Center	424-8728
Canadian Council of Christians and Jews	439-3043
Edmonton Citizenship Council	466-3746
Indian-Eskimo Association of Canada	422-1602
McDougall House	
Y.W.C.A.	422-8177
Government of Alberta	
Department of Youth	422-8013
Alberta Service Corps	422-7629
Government of Canada	
Department of Indian Affairs and Northern Development	
Indian Affairs Branch	429-5741
Edmonton Hobbema District	439-4981

d) Families

Activities include: programs with focus as above for the family as a unit where parents and children participate together. Special emphasis is laid on the identification of individual and family problems and the making of referrals to appropriate sources of help. These programs also have as a major objective the strengthening of the family as a unit.

UNCLES AT LARGE (Family Service Association)
9919 - 106 Street
Service Definitions: 9

Phone: 424-4161

UNITED COMMUNITY FUND
3rd Floor, Mercantile Building
10182 - 103 Street
Hours: 9:00 A.M. to 5:00 P.M.

Phone: 424-0615

UNIVERSITY OF ALBERTA

COUNSELLING CENTRE

Hours: 8:30 A.M. to 4:30 P.M.,
Oct. to Mar.
Service Definitions: 13, 46

Phone: 432-3746

DENTAL CLINIC

Hours: 9:00 A.M. to 5:00 P.M.
Service Definitions: 37(a)

Phone: 432-3112

EXTENSION DEPARTMENT

Hours: 8:30 A.M. to 5:00 P.M.
Service Definitions: 19(a), 23

Phone: 439-2021

TESTING AND COUNSELLING SERVICES

Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 46

Phone: 432-3586

READING AND LANGUAGE CENTRE

Hours: 8:30 A.M. to 4:30 P.M.,
Oct. to Mar.
Service Definitions: 37(d)

Phone: 432-3746

STUDENT COUNSELLING SERVICE

Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 13, 46

Phone: 432-3111

STUDENT HEALTH SERVICE

Hours: 8:30 A.M. to 4:30 P.M.
Emergency - 24 hours
Service Definitions: 37(b) (c)

Phone: 439-4991

VICTORIAN ORDER OF NURSES

11745 - Jasper Avenue
Hours: 8:00 A.M. to 4:30 P.M.,
Mon. through Fri.
Service Definitions: 20, 23, 48, 49(a) (b)

Phone: 488-3363

WELFARE INFORMATION SERVICE

301, 10182 - 103 Street
Office Hours: 8:30 A.M. to 4:30 P.M.
Emergency: 24 hour service
Service Definitions: 24

Phone: 429-6227

WELWYN MANOR

4704 - 57 Avenue
Wetaskiwin, Alberta
Service Definitions: 28

Phone: 352-4042

WINNIFRED STEWART SCHOOL FOR RETARDED CHILDREN

11130 - 131 Street
Hours: 8:30 A.M. to 4:30 P.M.
Service Definitions: 3, 10, 18(e), 58

Phone: 453-2391

WORKMEN'S COMPENSATION BOARD

10048 - 101 A. Avenue
Hours: 8:30 A.M. to 5:00 P.M.

Phone: 422-7151

REHABILITATION CLINIC

7123 - 119 Street
Hours: 8:00 A.M. to 4:30 P.M.
Service Definitions: 10, 37(d),
40, 60

Phone: 433-4231

YOUTH HOSTELS ASSOCIATION, CANADIAN

Box 444
Service Definitions: 19(b)

Phone: 439-3089

YOUTH INVOLVEMENT PROGRAM

#5, 10168 - 100 Street
Service Definitions: 9, 17, 61

Phone: 424-5855

Y.M.C.A.

10030 - 102 A. Avenue
Service Definitions: 3, 4, 13, 19(a) (b),
42, 50, 51, 52, 55

Phone: 424-8047

Y.W.C.A.

10032 - 103 Street
Service Definitions: 3, 4, 8, 13,
18(b) (c) (d),
23, 24, 41, 42,
50, 51, 52, 55

Phone: 422-8177

18. GROUP WORK SERVICES (SOCIAL ADJUSTMENT FOCUS)

To provide group programs under the direction or immediate supervision of professionally trained social group workers or similarly qualified personnel, in which the major focus is on identifying and providing assistance with problems of social adjustment on the part of some or all of the participants. While the activities are usually voluntarily participated in and provide leisure time enjoyment, their basic objective is to bring about and/or maintain positive changes in the relationships and behaviour of group members and groups as a whole so that they may more effectively participate in the society of which they are a part. Includes consultation of social group work staff with social casework staff in agencies where joint casework - group work services are being provided.

a) Adults

Activities include: programs with focus as above for adult persons, with the special emphasis on the encouragement and promotion of active participation in community life.

	<u>Phone</u>
Al-Anon	422-2764
Alcoholics Anonymous	422-2764
Canadian Mental Health Association	422-6137
City Social Service Department	
Central	429-5171
Jasper Place	489-7794
Glengarry	476-7602
Edmonton Day Center	424-4368
Edmonton Rehabilitation Society	482-4416
Government of Alberta	
Department of Health	
Alberta Hospital - Social Service Department	799-8110
Division of Alcoholism	424-1141
McDougall House	424-7782
Turning Point	422-3037

b) Children and Youth

Activities include: programs with focus as above with special emphasis on the development of the ability to accept social responsibility and to participate effectively in group life.

	<u>Phone</u>
Al-Anon	422-2764
Al-Ateen	422-2764

16. FOSTER HOME CARE - Continued

of the children and their needs; recruitment, study and selection of foster homes; preparation of child and parents for placement; placement of children; continued casework planning and contact with children and foster parents to assure optimum adjustment; providing financial and medical planning for children while in placement; casework contacts with parents to effect rehabilitation of family situation and return of the children; and helping with the post placement adjustment.

	<u>Phone</u>
Government of Alberta	
Department of Social Development - North	429-3311
South	433-4411
West	484-7742
Government of Canada	
Department of Indian Affairs and Northern Development	
Indian Affairs Branch	429-5741
Northern Affairs Branch	424-0251

17. FRIENDLY VISITING - AGENCY SPONSORED

To relieve loneliness and maintain contact with the outside world for otherwise isolated people. To provide a friendly, helpful relationship for those in special need of such attention. Activities include: visits by a volunteer, under agency supervision, to an agency client who because of age or disability needs more personal attention than the agency worker can give. The relationship is personal and continuous. The visitor together with the agency worker may plan for use of community resources.

	<u>Phone</u>
All Peoples Mission	424-2471
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Canadian Native Friendship Center	424-8728
Central Volunteer Bureau	422-6663
Edmonton Epilepsy Association	422-2710
Multiple Sclerosis Society of Canada - Prairie Division	424-6766
Royal Alexandra Hospital, Social Service Department	474-3431
Youth Involvement Program	424-5855

15. (FOSTER) DAY CARE SERVICES - Continued

	<u>Phone</u>
Community Day Nursery	424-3730
Downtown Day Care Center	424-1793
Glengarry Day Care Center	475-2151
Primrose Place Day Care Center	469-0663
University Hospital Day Care Center	433-9663
City of Edmonton Social Service Department - (Family Care Program)	429-5171
(Commercial Day Nurseries - Welfare Information Service)	429-6227

b) Older Persons

To meet the physical and mental health needs of the older person when his family relationships or living arrangements fail to provide suitable social and emotional outlets, and to conserve the personality of older persons through the promotion of social relationships, emotional stability and creative growth; and to help prevent the isolation and loneliness of older persons. Includes group day and evening care under agency supervision, and activities such as creative and leisure-time programs, nursing, counselling, meal services.

	<u>Phone</u>
All Peoples Mission	424-2471
Edmonton Day Center	424-4368
Friendship Clubs	455-8749
Golden Age Club	424-6346
Golden Agers	422-5841
Marian Center	424-3544
Robertson United Church	482-1587
Senior Citizens Recreation Center	455-8749
St. Alphonsus Church	474-5434
St. Joseph's Cathedral	488-0118

16. FOSTER HOME CARE

To provide the essentials of family living and to promote a social adjustment and well-being of children when needs of the children or parents require placement outside the natural home, for 24-hour care in selected foster family homes; to effect rehabilitation of own home for return of child wherever possible. Activities include: study and evaluation of the family situation and

SERVICE DEFINITIONS

13. FAMILY AND INDIVIDUAL COUNSELLING - Continued

	<u>Phone</u>
Department of Social Development - North	429-3311
South	433-4411
West	484-7742
Treasury Department Consumers Credit Counselling Service	229-3079
Government of Canada Canada Manpower Center	429-2621
Citizenship Branch	429-2871
Edmonton Hobbema District	439-4981
Immigration Branch	424-8231

14. FAMILY LIFE EDUCATION

Improvement of family relationships through a formally organized educational process with emphasis on preventive rather than treatment objectives. Includes promotion and organization of formal and informal discussion groups generally geared toward a definite topic included in family living; development and utilization of audio-visual aids; other educational techniques.

	<u>Phone</u>
Catholic Family and Child Service	429-2731
Catholic Information Center	482-3606
Department of Extension, University of Alberta	439-2021
Family Life Education Council	429-5828
Family Service Association	424-4161
Planned Parenthood Society - Edmonton Branch	422-3082

15. (FOSTER) DAY CARE SERVICES

a) Children

To help preserve family life for children when parent(s) or guardians must work or either parent is emotionally or physically ill; to protect and promote the mental, social, emotional and physical development of children. Includes providing supervision and a variety of activities in facilities with special equipment and programs geared to the age group; may be group or individual care under agency supervision; casework counselling as indicated either directly or by referral.

1. ADOPTION SERVICES

To provide children with a permanent home under new legal parentage, including similar mutual rights and responsibilities which exist in natural parent-child relationships. Activities include: study and evaluation of the child and his needs; consideration with the natural parents (or guardian) of the termination of parental rights; study and selection of a new home; placement of the child; supervision and casework help with integration of the child into the adoptive family group during the legally required waiting period; preparation of parents and child (depending on age) for the necessary legal procedures.

	<u>Phone</u>
Government of Alberta Department of Social Development - Administration	429-5411, Ext. 242
South	433-4411
West	484-7742

2. BLOOD BANK SERVICES

To guarantee the total blood supply of all patients in need of transfusions. To organize and operate an emergency service in the event of a natural or man-made local or national disaster. Includes collection of blood from donors and distribution of blood and specialized blood products; consultation service for area physicians and laboratories for transfusion problems.

	<u>Phone</u>
The Canadian Red Cross	429-2671

3. CAMPING SERVICES - DAY

To provide group activities in a camp setting, where the participants, usually children, are transported to and from camp each day. The major objectives in addition to aiding the intellectual, emotional, physical and social development of the participants, is the promotion of self-reliance and resourcefulness and the provision of an opportunity to get acquainted with, and to learn to enjoy nature.

	<u>Phone</u>
Boys Club of Edmonton	422-4890
Edmonton Cerebral Palsy Association	454-6225
Edmonton Jewish Youth Center	482-1941
Y.M.C.A.	424-8047

3. CAMPING SERVICES - DAY - Continued

	<u>Phone</u>
Y.W.C.A.	422-8177
City of Edmonton, Parks and Recreation Department	424-0211
Winnifred Stewart School	453-2391
Robin Hood School	699-7140

4. CAMPING SERVICES - RESIDENT

To provide an experience of living in a camp setting on a 24-hour a day basis over a continuous period of a number of days. The objectives of the activity, in addition to aiding the intellectual, emotional, physical and social development of the participants, are the development of self-reliance and resourcefulness, the teaching of skills in the out of doors, and the enjoyment of nature.

	<u>Phone</u>
Alberta Rehabilitation Council for the Disabled	429-2667
All Peoples' Mission	424-2471
Bar-V-Nok - Ukrainian Orthodox	439-2320
B'Nai B'Rith Youth Camp	424-6346
Boy Scouts of Canada	454-8561
Boysdale Camp - Community League	422-4035
Canadian Diabetic Association (Charles Best Camp)	434-4188
Canadian Girls in Training	466-3280
Canadian Mental Health Association	422-6137
Christian Youth Camp - United Church of Canada	466-5289
Edmonton Rehabilitation Society	482-4416
Farm Union of Alberta - Camp Goldeye	424-0375
Girl Guides of Canada	454-7769
Gull Lake Baptist Camp	465-2025
Monica Society	476-1946
Mulhurst Lutheran Camp	
Salvation Army	424-6924
St. Mary's Salesian School for Boys	476-1946
Y.M.C.A. (Lake Edith Camp) (Camp Keewaydihin)	424-8047
Y.W.C.A. (Camp Yo-Wa-Ch-As)	422-8177

13. FAMILY AND INDIVIDUAL COUNSELLING

To provide a professional counselling service to families and individuals needing help for difficulties in personality adjustment and/or in family and social relationships. (NOTE: Similar services provided in medical, psychiatric or correctional services are not to be checked here.) Activities include: professional casework services to families with problems of marital discord, disturbed relationships between parents and children, personal adjustment, money management, housing, work adjustment; in behalf of children in their own homes including direct casework with children and/or their parents; to non-family adults with problems of personality and/or work adjustment; to aging persons.

	<u>Phone</u>
All Peoples Mission	424-2471
Canadian Armed Forces	479-8411, Ext. 552
Canadian Paraplegic Association - Alberta Division	454-0661
Catholic Family and Child Service	429-2731
Community Day Nursery	424-3730
Edmonton Day Center	424-4368
Edmonton Public School Board	429-5621
Edmonton Rehabilitation Society	482-4416
Edmonton Separate School Board	489-2503
Family Service Association	424-4161
Jewish Family Service	424-6346
Pineview Home	489-1936
Salvation Army	424-6924
University of Alberta Counselling Center Student Counselling Service	432-3746 432-3111
Y.M.C.A.	424-8047
Y.W.C.A.	422-8176
City of Edmonton, Social Service Department	429-5171
Government of Alberta Attorney General's Department Debtors' Assistance Board Family and Juvenile Court Orderly Payment of Debts	424-7121 429-4681 424-7121
Department of Agriculture Women's Extension Department	229-4431
Department of Health Division of Alcoholism	424-1141

11. EDUCATIONAL INSTITUTIONS

1. Grade Schools - Private

	<u>Phone</u>
a) Christian Education Emphasis	
Calvin Christian School (East) (Day)	479-4171
Calvin Christian School (West) (Day)	455-5727
b) Hebrew	
Talmudt Torah	488-8250
c) Roman Catholic Boys' Residential	
St. Mary's Salesian Junior High School	476-1946
d) St. John's Boys' School (Genesee)	
e) United Church - Residential and Day	
Alberta College	429-2851

2. Schools - Public

a) Edmonton Public School Board	429-5621
b) Edmonton Separate School Board	429-2751

3. Institutions of Higher Education

a) Academic	
University of Alberta	432-3111
b) Vocational or Technical	
Department of Education	
Adult Vocational Center	479-8471
Northern Alberta Institute of Technology	479-8471
Nurses Aides Training School	439-1387
Nursing Orderly School	422-2439
Department of Labor	
Apprenticeship Program	429-7311

12. ENVIRONMENTAL SANITATION

To control and prevent conditions which can lead to the development of disease outbreaks in the community, such as water supplies, air pollution, food handling, sewage disposal, rodents and occupational health hazards. Includes investigation, control, development and improvement by public health authorities of the physical surroundings that affect the health of the community. Laboratory services included.

	<u>Phone</u>
Local Board of Health	424-0211
Department of Health	229-3397

5. CHARITABLE APPEALS

If an agency or organization wishes to launch an appeal for funds authorization must be obtained.

	<u>Phone</u>
If in Edmonton, apply to: City of Edmonton	
Social Service Department	429-5171
If in Alberta, apply to: Government of Alberta	429-5411
Dept. of Social Development	Ext. 265

6. COMMUNICABLE DISEASE CONTROL

To prevent the spread of diseases transmittable by direct or indirect contact, and to control infection in the individual. Includes casefinding health, education, diagnostic services, laboratory services, preventive services and supervision.

	<u>Phone</u>
Alberta Tuberculosis and Respiratory Disease Association	434-1509
City of Edmonton, Local Board of Health	424-0211
Leduc - Strathcona Health Unit	439-7351
Government of Alberta, Department of Health,	
Aberhart Sanatorium	439-0051
Social Hygiene Division	422-5083
Government of Canada, Canadian Armed Forces	479-8411,
	Ext. 383
Sturgeon Health Unit	599-6671

7. CONSULATES

	<u>Phone</u>
Belgium	433-5972
British Government Office	424-0481
Danish	439-3251
Finnish	429-6181
French	482-3636
German	488-0144
Italian	424-2166
Japanese	422-3752
Netherlands	424-8380
Norwegian	466-0478
Swedish	479-1553

8. COUNSELLING FOR TRAVELLERS AND NEWCOMERS

To provide an organized special casework service for moving people who are in difficulty by reason of being strangers, travellers, or recently arrived newcomers. Activities include: guidance, counselling and information service in connection with social planning as well as travel planning, help to transportation companies in evaluating a child's ability to travel alone, arrangements with other social agencies locally and in other cities, and financial assistance in relation to a reasonably sound social plan.

	<u>Phone</u>
Canadian Native Friendship Center	424-8728
Catholic Immigrant Services	429-2731
Edmonton Interfaith Immigration Committee	429-2731
Family Service Association	424-4161
Jewish Family Service	424-6346
Y.W.C.A.	422-8176
Government of Canada, Dept. of Manpower and Immigration	
Canada Manpower Center	429-2621
Immigration Branch	424-8231
Court of Canadian Citizenship	424-0251
Department of Indian Affairs and Northern Development	
Edmonton Hobbema District	439-4981

9. COUNSELLING OF YOUTH BY VOLUNTEERS UNDER SUPERVISION

To supplement inadequate or absent parental figures so that youth have an opportunity for normal youth-adult relationships. Activities include: individualized advice and assistance to youth in need of guidance and friendship of adults. Volunteers under professional supervision establish and maintain a therapeutically influential relationship with youth who have only one parent or whose parents do not meet the need of positive adult relationship.

	<u>Phone</u>
Alberta Service Corps	422-7629
Boys Club of Edmonton	422-4890
Glengarry Community Counselling Service	476-7602
Uncles at Large	424-4161
Youth Involvement Program	424-5855

10. EDUCATION AND TRAINING FOR THE HANDICAPPED

To improve the capabilities of a handicapped person so that he is better able to function, particularly in utilizing vocational opportunities, and to enhance social adjustment. Includes development of individual skills to assist in rehabilitation; special instruction training in use of prosthetic and special devices for specific types of handicapped conditions.

	<u>Phone</u>
Alberta Rehabilitation Council for the Disabled	429-2667
Alberta Council for the Hearing Handicapped	434-1671
Alberta Tuberculosis and Respiratory Disease Association	434-1510
Canadian Mental Health Association	422-6137
Canadian National Institute for the Blind	488-4871
Disability Team Assessment	474-5451
Edmonton Epilepsy Association	422-4034
Edmonton Rehabilitation Society	482-4416
Evelyn Unger School	466-2411
Glenrose Provincial General Hospital	474-5451
Industrial Research and Training Center	454-9656
Language and Learning Development Association	469-3565
Robin Hood School for Retarded Children	699-7140
Sheltered Workshop Society	422-0105
University Hospital, Speech and Hearing Unit	439-5911
Winnifred Stewart School for Retarded Children	453-2391
Workmen's Compensation Board, Rehabilitation Clinic	433-4231
Government of Alberta	
Department of Education	
Alberta School for the Deaf	434-1481
Department of Health	
Medical Services Division	229-3548
Arthritis Division	488-0032
Juvenile Amputee Clinic	439-5911
Department of Social Development - North	429-3311
South	433-4411
West	484-7742
Government of Canada	
Canada Manpower Center	429-2621
Department of Veteran's Affairs	
Colonel Mewburn Pavilion	439-5911